

Riverside's Tree-Mendous Staff



In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).





TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.

Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.

Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

Hannah Crews – Emergency Service	Hannah gets many compliments from her co-workers. She has a great attitude and works hard every time she comes to work. She does her job with pride and commitment. She is a definite asset to the ER and our team.	
Meghan Doud – Home Health	Meghan consistently receives comments from patient satisfaction surveys and most recently received "Kudos!" from Population Health. During our weekly case conference calls, home health and population health meet to discuss patient care and next steps to prevent re-hospitalizations. A shared complex patient had even greater weight gain, Population Health reached out to Meghan, she "took it and ran with it"! Meghan was able to work with her physicians and family to get her the IV Lasix infusions at the AIC, which prevented a 30-day re-admission. The patient was able to remain home with the exceptional care provided at the right time with the collaboration of our Riverside team. Thank you, Meghan, for providing the highest quality care to our patients!	

<p>Nicholas Jette – Emergency Service</p>	<p>There was a patient in the ER, who suffered from severe panic attacks. This patient had been released, but did not have a ride. This nurse spent almost an hour trying to find the patient a ride home. Family members would not pick the patient up. The patient could not afford to pay an ambulance, and Loving Lift was not available. This nurse anonymously paid for the patient to be taken home by Lyft. I think this is an excellent example of One Riverside.</p>	
<p>Cassandra Johnson – Home Health</p>	<p>I would like to personally Thank Cassie for her Tree-Mendous work ethic and support during challenging staffing times in Home Health. For the past year, Cassie has consistently gone above and beyond to help out when needed. Her enthusiasm, humor and dedication to Home Health and the nursing profession is outstanding. At any time, you can call on Cassie to see extra patients throughout the day. She never complains taking every day in stride. She consistently receives positive customer service remarks and is asked for by name by many patients. Of particular value to Home Health, Cassie has mentored new staff and students positively representing the importance and value of Home Health. She is a team player consistently surpassing job expectations. Cassie is a top performing employee, she is a blessing to have as part of the Riverside team! Thank you Cassie for your contribution and hard work!</p>	
<p>Tatianna Kuykendall – Emergency Service</p>	<p>Tatiana is a pleasure to have in the Er. She always is a hard worker and respectful to patients and staff. Tatiana is reliable, caring, compassionate and has a positive attitude at work. She gives her best everyday. Thank you Tatiana for your dedication to the ER.</p> <p>Tatianna is always joyful at work. She is always helping and never complains. Tatianna is an excellent team player and I enjoy working with her every shift!</p>	
<p>Giovanni Manjarrez – Emergency Service</p>	<p>always being helpful and friendly so super with patients. Is always on the move doing tasks that need to be done. showing new people where to go and how to navigate around the hospital without being asked! very kind in any circumstance and always has a positive outlook!</p>	

Kelly Melahn
– Emergency
Service

Kelly is a fantastic hard working tech. She does everything we ask with a smile. She's kind to patients and explains everything well. She's great to have around.



Drew Ogrentz
– Emergency
Service

I feel Drew is very deserving of this tree-mendous award because his compassion and care he delivers to his patients and his professional work ethic. Drew is dedicated. He comes to work with a positive attitude, he's a team player and willing to take on extra tasks when asked. Drew took care of multiple critical patients during his shift recently including 2 CVA patients. The care he delivered was outstanding.



Lori Simmons
– Coal City

Lori is a team player that is liked and respected by her coworkers and patients. She is always willing to pitch in when and wherever needed for the good of the team and the clinic. She goes above and beyond to make sure the patient has a good experience with us. She has good ideas to improve customer service and workflow. Lori is true asset to our clinic and Riverside.



Missy Wilson
– Emergency
Service

It is truly a pleasure to work with Missy. She is such an amazing team player and a great addition to our team. Missy is a great advocate for her patients. Missy strives to be the very best nurse for her patients. Missy is always willing to help others when she is able to.



Ashton Windt
– Emergency
Service

Ashton consistently provides the best care to her patients. She strives to do what is right and is a strong advocate. Ashton continues to work with a positive attitude even when times are difficult. She is a huge asset to the ED team! Ashton has amazing documentation. She pays such closed attention to detail. She is a wonderful preceptor and shares her knowledge well. Ashton is such a bright light. We are very lucky to have her. Ashton exemplifies all of the key behaviors of a Treemendous award winner. She sets a great example for all of us. Thank you Ashton!



[Click here to Submit a TREE-Mendous Story to Riverside's Celebration Team or scan the QR code below.](#)



For more contest information, click the links below:

- [Contest Rules](#)
- [Leader Frequently Asked Questions](#)

Thank you for your help to recognize consistently TREE-Mendous staff and RMG Providers.

We can't do this without YOU!