Riverside's Tree-Mendous Staff

In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).

TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.

Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.

Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

| Myra Billadeau - Epic | Myra has been instrumental in our build for our COVID Testing and COVID Vaccination clinics over the last year. These clinics have always been very quick turnaround and Myra has always been more than accommodating to drop/juggle all of her other projects (some of them high priority) to get build for these clinics completed prior to the deadline. She has been very creative in offering solutions to the unique challenges caused by COVID. She is always available for support during all of the clinics and all of her efforts are truly appreciated. We would not have been successful without Myra and her level of engagement, experience, and dedication on these projects! | |
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| Alyssa Brack – Procedural Care Department | Alyssa has picked up multiple mid shifts/night shifts to support the night staff in PCD. This allows us to keep our night shift open so that patients can have that "surgery center" feel. Thanks Alyssa!! | |
| Janifer Burkhardt – Clinical Resource Management | Jan works in the ER and is always available and willing to help. She works well with the nurses and providers to make sure that the patient gets the best care possible. She takes time with the patients and families. She goes above and beyond to ensure the patient has what they need before they leave the department. We can count on her at any time to help. | |

| Jeanette Cruz – RMG Psychiatric Associates | Jeanette is being recognized for the Tree-mendous award for her passion to help others. Jeanette goes out of her way to go above and beyond for our patients, physicians, and staff. Jeanette has a very strong work ethic and supports the team effort. Jeanette has been name numerous time in Press Ganey for her care and compassion and going the extra step. I am proud to say that Jeanette works in this department. | | |
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| Laurie Fitzgerald – RMG Pulmonology | Laurie has been a huge asset when it comes to doing our PA. She has been striving to learn all the qualifications need to get procedures approved. We have been able able to cut down on peer to peers. | | |
| Glenda Griffin – RMG Psych Associates | Glenda is such a wonderful employee who always goes above and beyond to help others. Glenda always has a positive attitude and a smile on her face. Glenda supports the team and offers her time to help when or where needed. Glenda brightens our department with her calm, compassionate, caring personality. I am proud to say that Glenda works in this department. | | |
| Amy Lowery – Mental Heath Outpatient | Amy consistently goes above and beyond to assist her co-workers. Several of her co-workers noted that she takes the initiative to offer help/ support to her teammates as well as clients at Pathways. She is friendly and engaging with the Pathways clients and ensures their needs are met. We are lucky to have Amy on our team! | | |
| Kimberly Meier – RMG Psych Associates | Kim Meier is being recognized for the Tree-mendous award for her dedication to our patients, physicians and staff. Kim goes above and beyond in all aspects of her job. Kim has been named numerous times in Press Ganey comments for her care, compassion, and help. Kim makes a difference in people's lives which is truly a gift. I am proud to say that Kim works in this department. | | |
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Jennifer
Tidmore –
Revenue
Integrity

Jennifer always shows exceptional work everyday. She is helpful to her coworkers and willing to lend a helping hand when needed. Jennifer consistently provides actions and behaviors in the workplace that help promote other employees to do the same. Her tenacity to get projects done within a timely matter is something to be admired. Her recent project regarding charges for Miller EKG's was a tough one; yet, Jennifer handled it with grace and was able to complete the project before the deadline. I am very grateful to have her on the Revenue Integrity team!

Daniel Wainwright – CRM Danny has been around this ED for a million years In the 20 plus years I have known and worked along side of him, he has always been able to answer my questions. From my days of a paramedic and now an RN I have seen and learned so much from Danny. As Danny transitioned into th AURS role, I selfishly was crushed. I thought "how can I survive without my go-to, my resource, my mentor...." Much to my surprise and relief, Danny's position has kept him within arms (and shouting) distance. Danny NEVER lets me down, often coming to my rescue even before i realize I need him!!!! Danny is a wealth of knowledge and an amazing co-worker who continues to teach and and support and jump in at any moment. Some day, when Danny finally decides to retire, I hope to have learned as much from him as I possibly can. Thank you Danny for always jumping in and saving the day!!



<u>Click here to Submit a TREE-Mendous Story to Riverside's Celebration Team or scan the QR code below.</u>



For more contest information, click the links below:

- Contest Rules
- Leader Frequently Asked Questions

Thank you for your help to recognize consistently TREE-Mendous staff and RMG Providers. We can't do this without YOU!