

Riverside's Tree-Mendous Staff



In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).





TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.




Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.




Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

Jacqueline Andrade – Procedural Assessment Testing	Jackie is a true TREE-mendous employee. She is constantly going above and beyond for the patients and for our unit. Her hard work and documentation led to a new process for outpatients coming in for lab work so that labs do not get missed and patients do not have to come back.	
Dawn Blatt – Sleep Lab	Dawn was chosen for all her hard work and dedication to Riverside! Dawn has gone out of her way to give time to the vaccine clinic registration while working in the sleep center. Dawn is the one sleep tech that will travel to Watseka to perform sleep studies. Dawn has proven what it takes to be a "team player" and her actions are appreciated.	

<p>Diana Clatterbuck – Emergency Services</p>	<p>Diane is the definition of tree-mendous! She is kind and patient not only to her patients but also to her fellow coworkers. She always keeps her composure - even in stressful situations. She has several years of nursing experience, but yet still has a thirst for knowledge and is always trying to learn and better herself. She has oriented several new employees, including new grads, but she is really a great resource for all staff members. She takes time to check in on coworkers and genuinely cares to get to know everyone and develop a relationship with them. She has such a warm heart and is such a positive person to be around. Especially in such stressful times as now, we are all lucky to work with Diane!</p>	
<p>Gail Dunleavy – Procedural Care Department</p>	<p>Gail is 100% a true TREE-mendous staff member. She is always thinking of way to better the unit and how we can enhance the patients outcome/experience. Gail volunteered herself to switch to night shift to help train our new hires on nights so that they can have the best possible orientation.</p>	
<p>Gwen Felesena – RMG Physical Medicine and Rehab</p>	<p>Gwen consistently has provided not only great customer service to our patients, but has remained loyal to our group through some trying times this year. We have endured many changes within our clinic recently and Gwen has remained a very valuable, knowledgeable, and reliable staff member throughout these changes! We value her very much in our clinic!</p>	
<p>Noelle Fillmore – Home Care</p>	<p>Noelle is consistently recognized by her patients. Today I share one of those comments. "Noelle is AMAZING with my husband! She is very calming when in he was in pain. Love her ability to push a little more each time. Noelle always makes him feel comfortable. We set a goal and have achieved the goal by discharge." Thank you, Noelle, for your kindest touch and strong commitment to our home health patients in support of remarkable patient experiences at Riverside.</p>	

<p>Danielle Golden – RMG Pulmonology</p>	<p>Danielle has gone above and beyond for our office. Danielle is currently our only full time nurse for your four providers and has been doing a great job. Over the weekend Danielle had to come into work on her day off to put an order in for a patient who needed a necessary piece of equipment that could not wait till Monday. We are thankful for all Danielle does for Pulmonology and our patients!</p>	
<p>Ale Gomez – Emergency Services</p>	<p>I received a huge thank you from the family of a patient who Ale took care of. The mother is a nurse at Riverside and was so grateful for the care given. Made her so proud to be an employee here. Ale helped take care of her young daughter who was bitten by a dog and had to go to surgery</p>	
<p>Beth Lohmar – Sleep Lab</p>	<p>Beth is always consistent in her work by going above and beyond for her staff and patients. She asks to take on more than her share to help the department when needed tasks need completion. Patients request Beth by name when they need to return for a sleep test. Beth is always looking for ways to improve the sleep center.</p>	

<p>Nadya Payne – Emergency Services</p>	<p>I received a huge thank you from the family of a patient that Nadya helped take care of. The mother is a Riverside nurse and was so grateful for the care given to her daughter. She was bitten by a dog and had to go to surgery. She said it made her so proud to be a Riverside employee.</p>	
<p>Scott Schroeder – IS</p>	<p>Scott is a hard worker. Scott is always thoughtful and calm. He is pulled so many directions on a daily basis, but always makes you feel like he still has time to listen to you or help you work out a problem.</p>	
<p>Reta Smolkovich – Procedural Care Department</p>	<p>Reta continually gives her best to the unit day in and day out. She recently stayed 6 hours over her shift to help our night shift with a few difficult patients without hesitation. She consistently shows that she is Tree-mendous.</p>	
<p>April Supinski – Procedural Care Department</p>	<p>April has recently been promoted to a Team Lead position in the PCD. She continually shows what a TREE-mendous is. A simple example is how she sees the best in our employees. I had a brief encounter with a staff member that was not ideal. Later that night, April texted me and explained to me why that encounter went the way it did. This helped me with later approaching the employee and having a constructive conversation.</p>	