

Riverside's Tree-Mendous Staff




In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).







TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.


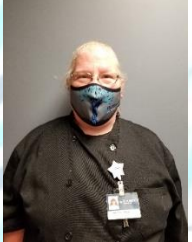


Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.

Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

<p>Laurie Billingsley – Home Health</p>	<p>Received a call from Laurie's patient wanting to let us know that she did an outstanding, Outstanding, OUTSTANDING job! Laurie consistently provides TREE-mendous care to all of her patients along with her co-workers. Laurie was recently recognized by Population Health for going the extra mile by taking the time to send her notes related to a shared patient. Thank you Laurie for always making an OUTSTANDING difference in our patients and co-worker's lives!</p>	
<p>Kim Shepard – Food and Nutrition</p>	<p>Kim has been a great addition to the Dietary Team, she is not only consistent and friendly while in the deli area of cafeteria but she also shows great care and pride when in the patient salads area as well. Kim is always willing to adjust her schedule to help the department and maintains a kind and happy demeanor at all times. We appreciate all you do Kim!! Thanks</p>	
<p>Antionette Thomas – Food and Nutrition</p>	<p>Antionette maintains a positive friendly disposition with all co-workers and customers. She has proven to be very hard working reliable and dependable and has a fantastic team work mentality. Thanks Antionette for all you do!!!</p>	

<p>Barbara Pfingsten – Watseka Diagnostic</p>	<p>She is an amazing nurse, she has been in oncology for years and very educational, she is passionate, kind, and patience with her patients. She taught me so much but mostly her bedside manner that I can carry on with my practice.</p>	
<p>Emerson Davis – Food and Nutrition</p>	<p>Emerson is a very reliable, dependable and charismatic employee, he consistently has a positive attitude and relationship with all staff and the many employees that he serves on a daily basis. He is always willing to jump in and assist when needed with little to no direction and has a highly positive team player mentality. Thanks Emerson your hard work and dedication is appreciated.</p>	
<p>Adrianna Cruz – Food and Nutrition</p>	<p>Adrianna has been picking up shifts in the kitchen to help while we are short staffed. She has been a great help and is doing so without complaining or hesitation.</p>	
<p>Pam Fetherling – Food and Nutrition</p>	<p>Pam is always willing to help others and goes above and beyond to make sure the patient and cafeteria food is of good quality. She helps others when they are behind or just gives a hand wherever is needed.</p>	
<p>Kiara Gray – Food and Nutrition</p>	<p>Kiara always does a great job on any unit she works, she is primarily on 3 tele and has good rapport with the staff. She does a great job with patient satisfaction and goes above and beyond for the patients. She never complains when she is here and always has a positive attitude. She really is an asset to our patients and to our department.</p>	
<p>Jake Kern – Food and Nutrition</p>	<p>Jake has been a huge asset to the team while we were short staffed. He helped with doing inventory and orders once a week. Jake would put the trucks away and organize the storeroom and coolers before the trucks would come. the storeroom is so organized and he took it upon himself to organize it even better and move in-needed racks to make space. The staff are very pleased with what he has done in the storeroom and freezers to make it easier to find items they need. Jake was our employee of the month for March, picked by the staff.</p>	

<p>Newton Hood – Food and Nutrition</p>	<p>Newton is a huge help in the department. He is a team player and gives ideas on specials to run in the café. He prepares the meals and serves them. He has also been scheduled to do some important luncheons and he makes the menu and prepares the meal, with nothing but huge compliments to follow.</p>	
<p>Michelle Dean – Food and Nutrition</p>	<p>Michelle is always willing to help out in other areas than her own or just helps where help is needed. She is punctual. She gets along good with others.</p>	
<p>Jennifer Triner – Labor Pool</p>	<p>Jen is TREE-mendous because she is always willing to go above and beyond to assist in any department with any role where she is needed. When asked last year to assist with the COVID clinics (in any location - offsite, tent, Hoover, etc.) Jen immediately stepped up and without hesitation was willing to learn any of the roles necessary to assist the teams. Jen often comes in early or stays later to assist her own team in Customer Service is there is a shortage or extra need for any reason and is always cheerful and positive. If ever there was an example of One Riverside and an employee going out of their way to help patients and the team - it is definitely Jen!</p> <p>During the pandemic, Jen jumped in and did everything asked of her and more. Testing began and Jen was the point person and rocked it! She ALWAYS goes above and beyond for staff and patients at Riverside! She is always a joy to work with and has a smile on her face while doing it! Recently she was leaving work and spotted a patient who had fallen; she threw her car in park and rushed to the patient's side. She called the "Code First Aid" quickly and made sure the patient stayed still until help arrived. In my opinion, Jen is the type of TREE-mendous employee we should all strive to be!</p>	
<p>June Tambling – Cancer Treatment Center</p>	<p>June always goes above and beyond for our patients. However, this is an excellent example of how much her hard work impacts them. Our patient is currently being treated for her aggressive cancer with weekly chemotherapy. Unfortunately, during her second cycle of treatment, she was dropped from her insurance. The patient was desperate to continue treatment, was in extreme pain, and in need of a CT scan. June not only attempted to work with the insurance, she coordinated the right Riverside staff to make sure this girl could keep coming for treatment and get the services and support that she needed. When the patient was informed of what was being done and that she could continue treatment and get the scan she needed she started to cry. She quickly pointed out they were happy tears, she was so thankful for everything that was done to help her. She could focus on fighting cancer instead of fighting with insurance. Thank You June!</p>	

Edwin Paule
– Lab

Edwin goes above and beyond not only while working in the lab, but also while on the floors with patients. He is always willing to help everyone and never complains. He is very hard working and picks up extra shifts, stays over, and works multiple days in a row. He is very well known throughout the hospital by patients and other employees. Always brings a smile to everyone's face and has a joke for everybody. One day we had a very combative patient, Edwin went in to try to draw his blood and was so nice to the patient he let him get everything he needed. He truly goes above & beyond daily and we all appreciate him so much!



[Click here to Submit a TREE-Mendous Story to Riverside's Celebration Team or scan the QR code below.](#)



For more contest information, click the links below:

- [Contest Rules](#)
- [Leader Frequently Asked Questions](#)

Thank you for your help to recognize consistently TREE-Mendous staff and RMG Providers.

We can't do this without YOU!