

Riverside's Tree-Mendous Staff

In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).

TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.

Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.

Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

<p>Victoria Acosta – SLC Assisted Living</p>	<p>Victoria has been a TR nurse with us for quite some time. This past year she took on a full time position with us at our Westwood Campus. She consistently flexes her schedule and picks up to assist the team and make sure that our residents have great care. She takes the initiative and is not afraid to take lead on an assignment that needs to be completed to make sure it is done correctly and in an efficient manner. She is thorough in her work between documenting, making sure EMAR are up to date, orders are not expired, etc. She is great when training someone new or answering questions to best understand the system and our process'. Victoria has lend a helping hand to a few of our residents that need a shower or extra assistance when she had the time. She goes above and beyond her job duties as an LPN. Her hard work and dedication to our residents and the nursing team is appreciated and valued her Senior life.</p>	
<p>Fatima Alba – Medicare Unit</p>	<p>she is always cheerful, knows how to work all the equipment with ease, she's very dedicated to checking on residents every 2 hours through the night and making sure we have everything we need. She is very good at helping me with the things that are important to me likes filling my candy dish, cleaning things up the way that I like them, hanging up my clothes, and all the small things that make her a great CNA and a kind and compassionate person</p>	

Evelyn Alvarez – Dr. McCuiston

Evelyn is tree-mendous because she is a team player. She has volunteered to help multiple RMG clinics when they were struggling with staffing during this pandemic. She has helped both our peds office as well as our East court office for extended periods of time. She is always willing to jump in when necessary. She comes to work with a smile and a positive attitude. She is a great asset to our PCA office.



Barbara Anthony – NH Dietary

Barbara is an example of being TREEmendous because she is always in high spirits, she is an incredibly hard worker and she goes above and beyond to make sure that all of our residents not only have a great dining experience, but that they have everything they need. Barbara treats each resident like they are a part of her own family she listens to all of their concerns, and she helps out in any way that she can if they are upset or in need of something. Barbara always makes sure that residents have everything they need in their rooms before she leaves. Barbara is a great role model for professional standards of behavior and is always willing to help out her fellow Riverside employee across the building, and help train new staff in the dietary department.



Phil Argento – Rehabilitation Svcs-OP

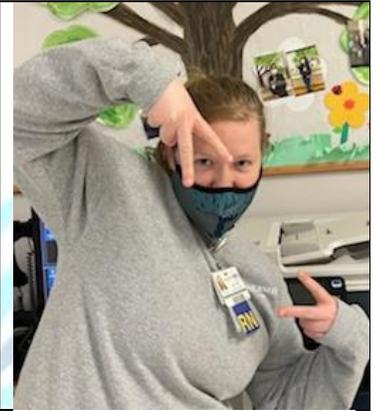
Phil Argento is worthy of the TREE-mendous award this year. She happens to work with my other TREE-mendous nominee, Dana Hersha, as her partner secretary. Phil has made the same positive impact on the OSC PT clinic as Dana, but she has done it in her own way. Phil is extremely reliable. We lost two of our veteran secretaries this past year. I was worried our front desk staff would struggle as a whole losing 60+ years of secretary experience. However, Phil has turned herself into a fountain of knowledge in all things pertaining to the front desk for outpatient rehab. She seems to be one of our new “go-to people” anytime there is a question pertaining to the front desk. If Phil does not know the answer she is going to find it. Phil, the secretary, is considered a high performer and has changed our whole dynamic as a clinic to be more efficient and produce higher quality. Phil, the person, has this hilarious sense of humor that brings joy to those around her. I also find her as an “old soul” and likes the simple things in life. Phil bring character to her work place! I think her personality is one of a kind. She takes this amazing work ethic and spins it with these unique characteristics of her personality which leads to PHIL! I’m not nominating Phil because she works hard and is a pleasant person. Im nominating her because she has elevated the front desk position to a new standard based on her knowledge and compassion for the job. Im also nominating her as a standout because she simply gets the job done and is another person that elevates those around her by doing it. She is TREE-mendous.



<p>Brian Arndt – Housekeeping</p>	<p>Brian is always going the extra mile to assist within the department. On many occasions we have had to adjust to circumstances and Brian without being asked steps right in to assist for the success of the department. Brian is always the topic when mentioned upon managers as a great team player.</p>	
<p>Mary Arrington – Labor & Delivery</p>	<p>Mary Ellen is instrumental in collecting and processing data for the Family Birthing Center. Mary Ellen always brings her "A" game to work and has such a positive attitude. Mary Ellen can multi-task and juggle many projects at once keeping everything straight. This year Mary Ellen took over the entering of NDNQI for the entire hospital which was not an easy task on top of her other duties. I just wanted Mary Ellen to know how much she is valued and appreciated for her contributions to our department!</p>	
<p>Dana Arseneau – Trauma-Emergency Preparedness</p>	<p>Dana is always quick to jump in wherever she is asked and is an tremendous asset to the organization. She always has a smile on her face and is willing to share her knowledge and experience. This year and last, Dana was involved in many initiatives that were above and beyond her regular duties: Coordination and continued oversight of the COVID vaccine clinic, creation of the "Room 1" remembrance video, organization of the fourth annual end-of-year lantern ceremony. She has continued with Trauma Grand rounds, and other educational events that improve the care patients in our facility receive. Thank you Dana for your hard work and dedication!</p>	
<p>Stacy Baker – SCL Dietary</p>	<p>Although she has been here for a short time, she has stepped up to the challenge and surpassed some of her counterparts in going above and beyond for the residents. She always makes sure the residents are happy even if they are not having the best day. She is the first person to pick up shifts when we are short staffed to assist her teammates in need. Stacey is an asset to the Riverside Culinary dept.</p>	

**Hailee Balk –
Emergency
Service**

Hailee has been working extra and switching shifts to help out where needed. It is so greatly appreciated!



**Kyle Barsi –
Maintenance**

Throughout his 9 and a half years on the Riverside Maintenance team, Kyle has become the resident pool expert. His attention to detail and high standards has kept the natatorium and related equipment functioning safely and efficiently. Kyle is a team player and is always ready to assist in areas outside of just the Health and Fitness center. Recently he was able to assist and provide the knowledge needed for a spa filter repair at the Kankakee SLC facility. Thanks Kyle for being such an important part of the Maintenance team and to Riverside Healthcare.



**Kimberly
Barton – RMG
Coal City**

A patient said this about Kim to the provider ""She is a rock star, she is so kind on the phone and I don't know how she handles the phones and everyone walking in but she is amazing" . We thank Kim for always being a Rock Start and her dedication to her job and her team.



**Nicole
Beaupre –
Bour OP
Center
Radiology**

I want to nominate Nikey Beaupre for the TREE-mendous award. Nikey has taken on more in her role as the Imaging Patient Navigator and has worked hard to continue to build the CT Lung Cancer Screening, Incidental Pulmonary Nodule Program, and the Imaging follow up Program at Riverside. She demonstrates a vast knowledge of her profession and works diligently to ensure our community is receiving remarkable care. Not only does she continue to do her role she also fills in wherever is necessary to fill gaps with staffing. She will jump in to help staff do x-rays and bone density exams when she can see help is needed. Nikey exemplifies Riverside's mission of kindest touch and strongest commitment to excellence. I am proud she is a part of the Riverside team.



Amanda Berardelli – MHC Admin

Way to go Amanda -- working tenaciously with Abbott BinaxNow to get extra bottles of COVID testing solution supplies! Way to go!! And thank you for the hundreds of COVID tests that you have performed - - and initiating actions immediately when finding positive results. And thank you for supporting at the hospital when you could. You rock!



Megan Bergman – Rehabilitation Scvs-OP

Megan Bergman is a secretary at the Hand Clinic. Megan has been with Riverside for multiple years and recently gave birth to her first baby. We've had multiple secretaries start and leave at the hand clinic, but Megan has remained devoted. She always guaranteed the hand clinic was covered even when they were short handed. Megan went above and beyond to make sure the hand clinic was taken care of, but did it with excellence. Megan shows a high amount of loyalty to our department and organization. I think of the word "sacrifice" when I think of Megan. She is truly a great representative of what we stand for at Riverside.



Paula Bissailon – CHC Admin

Earlier this year Paula dropped her full time 1.0 status to a .5 following a surgery and leading into her retirement. However, Paula has recognized the need for staffing throughout our RMG clinics. Despite her .5 status she has stepped up on a weekly basis to provide clinical coverage to some our greatest clinics in need. Paula has been a fantastic employee I have had the great fortune of working with and a valuable asset to our organization. She brings great energy to each clinic and are grateful to have her on our team!



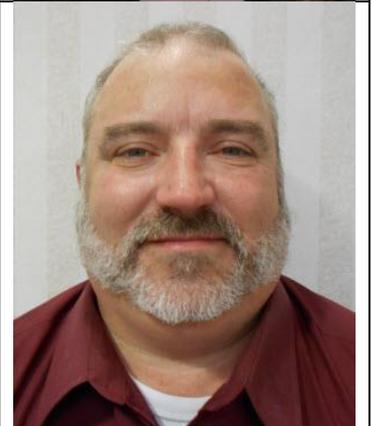
Sherri Bocek – SLC Experience Team

I nominate Sherri Bocek, Experience Specialist at Westwood. Sherri has been with Riverside Senior Life for four years and has been a huge asset to our community. The definition of Tremendous means: extremely good or impressive; excellent. When it comes to Sherri with the residents here at Senior Life she is impressive with her communication skills with them, she always has a listening ear for them and takes the time to listen to their stories and or concerns and will help them figure out any situation. Sherri is an excellent co-worker always willing to fill in if needed switches weekends when asked and always willing to lend a helping hand. We all know that Sherri is here for us if it is work related or personally. The most impressive thing about Sherri is her spunky personality, she is able to motivate the residents when they might not feel up to it, she is always making sure she reminds them of weekly events and activities and personally invites them when she comes in contact with them.



	<p>Sherri will go out of her to fix a “problem’ and help residents with any task. Like taking a residents jewelry to the jewelry store and getting it fixed. Most of all Sherri is an extremely good friend to our residents and her peers here at Riverside Senior Life and we are extremely lucky to have her on our team.</p>	
<p>Sarah Bohash – Frankfort Diagnostic</p>	<p>Sarah, Carrie, and Maria are such a compassionate team of nurses. They are entirely dedicated to quality care for our patients. When you visit the Frankfort Oncology team, there are no strangers. Each patient and family member are warmly welcomed into a caring and loving environment. Their positivity help promote healing in our patients and camaraderie amongst our team. Each patient is cared for as an individual and given the utmost respect. They are entirely dedicated and work tirelessly to ensure our patients’ needs are met</p>	
<p>Jacqueline Bottoms – Breast Center</p>	<p>Jacque Bottoms has earned a TreeMendous nomination by her attitude she brings every day to work. She shows initiative and is eager to learn. She provides excellent customer service and cares equally for all her patients. She has displayed teamwork during our department’s recent staffing changes; as she willingly picks up shifts and is flexible with her schedule. She does not back down to add ons and is conscious about daily no show and cancellations. She takes the lead in breast biopsies when working alone and shows confidence while working. She helps trouble shoot daily scheduling questions and answers when needed in the trilian groups. Thank you Jacque for being a TreeMendous team player in the mammo department!</p>	
<p>Meredith Brennan – Psychiatric Associates</p>	<p>I was assisting a patient of Dr Chandan's who needed to see a psychiatrist as soon as possible. Meredith and Chris both helped in their respective roles to get this patient an appointment. There had been a cancellation and Chris was able to get the patient an appointment much sooner. Both Meredith and Chris treated this client's needs with respect. They were very professional to work with me through the complexity of this patient's situation. Meredith and Chris working through this process with us provided much help and support for this patient, family, Dr Chandan and the Resident Clinic staff to help this patient get the services he very much needs. Thank you, Meredith and Chris!!!</p>	

<p>Fleur Breuker – Home Health Care</p>	<p>Fleur continues to consistently provide outstanding customer service to her co-workers as well as patients. She is a team player and is ALWAYS helping out in times of need due to staffing shortages in home health. Fleur has been instrumental with helping patients set up our new Remote Patient Monitoring program, always available in times of need for insurance verifications, and has recently agreed to learn home health billing. Fleur always provides “on stage” performance every day! We are glad to have Fleur as part of our home health team and appreciate her knowledge and willingness to learn and always help out. Fleur definitely provides TREEmendous care to our patients and those she works with. Thank you!</p>	
<p>Nicole Brewer – Riverside Neurology Associate</p>	<p>Nikki is our go-to person in our office! We can count on her for answers and guidance with anything from our patient issues, authorizations, or helping our providers with epic workflow issues. She can do it all! The providers rely on her for literally everything and she is always ready to help! Love having Nikki on our Team!</p>	
<p>Jennifer Bruner – 4 Rehabilitation</p>	<p>Jen is active in training new hire nurses and teaches them to be excellent on many levels. Jen also participates in our falls/ubc team. Her patient's regularly compliment her for her genuinely compassionate care.</p>	
<p>Ashley Bunnell – SLC Marketing</p>	<p>Ashley has been a member of the Riverside Senior Life Team for 14 years. Until a year ago, she was with the Culinary Team. She accepted a position as our Move-in Coordinator and excelled in that role. After being in that role for not quite a year, both of our Sales Counselor positions opened leaving Ashley as the only Marketing/Sales team member in the department. Thankfully Ashley is awesome and jumped right in and took the lead on meeting with our prospective residents and family members and not only kept the new residents moving through the process and moving in, but accelerated the number of move-ins we were previously experiencing. Ashley expressed interest in moving permanently into one of the Sales Counselor roles and is absolutely kicking it!! Ashley is a team player and due to her long tenure with our senior life communities, can step in and support so many areas of the operation. Residents, our family members and team members alike all rely on Ashley and appreciate</p>	

	<p>her passion for this work and care for our residents. She is a true asset to our organization!!</p>	
<p>Allison Burger – ICU</p>	<p>Allison transferred to the ICU from Rehab. From the time she arrived she has excelled and wanted to learn all she could. Allison has now taken on the role of charge nurse. She also precepts new staff and has gone through heart training. Her calmness and knowledge puts her team at ease when a difficult situation arises. Allison has been a great asset to the ICU.</p>	
<p>Megan Byarley - Employee Wellness</p>	<p>Megan goes out of her way to make sure our employees are taken care of. She has amazing organization as she plans out events across the organization. She is always willing to help, regardless of what is asked of her. Megan demonstrates compassion and kindness to everyone. She is a huge asset to our departments and the entire organization.</p>	
<p>Carl Campton – SLC Dietary</p>	<p>CARL IS CONSISTENTLY COMPASSIONATE ABOUT LEARNING, BEING A TEAM PLAYER, AND MAKING HIS COWORKERS FEEL WELCOME. HE IS ALWAYS NICE, AND REALLY PUTS HIS ALL INTO HIS WORK. HE EVEN WORKS AT ALL 3 LOCATIONS TO SUPPORT. HE PICKS UP SHIFTS, AND REALLY STEPPED UP TO SUPPORT HIS TEAM WHEN THE EXECUTIVE CHEF WAS OUT WITH COVID. WAY TO GO CARL. WE APPRECIATE YOU AND ALL THE WORK YOU HAVE DONE AND CONTINUE TO DO.</p>	
<p>Ann Christian – Neurosurgery Consultants</p>	<p>Ann is always ready to help whenever needed! She is extremely knowledgeable, reliable, organized and is highly respected by her peers and Providers! Ann works closely with the OR team to make sure our patients surgeries go off without any issues to make it as smooth as possible for our patients! We are lucky to have Ann on our team!</p>	

<p>Tracey Claussen – Radiology CT</p>	<p>Tracey is always willing to help out the department. She picks up shifts when there are call offs, she can be asked last minute to stay and help if it is busy and without hesitation she will stay. Tracey is always willing to pick up extra tasks to help out the department. She helped train our newest employee and did a great job. Tracey is always positive and keeps the moral in the department high. One of her co-workers (Kaylyn)stated Tracey is a very great listener.</p>	
<p>Wanda Clincy – MH Specialty Unit</p>	<p>Wanda has a way with the patients. She speaks from her heart and truth. She keeps the patients motivated to do better and provide self care. Her groups and stories are inspirational to the young patients. She also helps train the new employees and gives them positive feedback. She always has a smile on her face and is always completes her tasks.</p>	
<p>Jamie Cockream – NH Nursing</p>	<p>Jamie has been our saving grace with all of the shifts that she has picked up at Miller. She has rearranged her schedule to work several different hours to meet the needs of Miller. We have had many changes that have occurred with nursing staff and Jamie has jumped in and picked up above and beyond her requirements as a TR nurse. This has helped relieve the stress off of many staff members. It has helped to make assignments much easier and safer for all that are involved. Thank You Jamie</p>	
<p>Jennifer Conforti – ICU</p>	<p>Jennifer is a team leader on night shift in ICU. She leads her team with grace and wisdom. Jennifer also makes herself available to other units when they need help. When responding to RRTs she educates the staff so they understand what to do in the future. Jen not only completes her team leader duties which consists of staffing, responding to codes, audits, and support for new nurses. She also takes a patient load when needed. Jen is a nurse who goes above and beyond for not only the patient but also her team.</p>	

**Becky Conn –
Riverside
Watseka
Primary Care**

Becky picked up shifts when another tech unexpectedly went out on FMLA. Becky not only jumped in , Becky also took on more job duties to help out the Watseka Primary Care team and continue to provide quality care to our patients. Becky is a team player and consistently strives to make each patients experience better. Becky is always willing to jump in and help wherever help is needed regardless of what the task may be. Becky jumps in and helps work the Health Maintenance lists and strives to provide a remarkable journey for all of our patients.



**Nicole Cote –
Bourbonnais
Primary Care**

PCA Bourbonnais arguably, has the best front desk team! Nicole, along with, the rest of the team floats out to other clinics to support. They will work short so other clinics have support! Whenever asked Nicole will willingly go to Women's, PCA Kankakee, Internal Medicine or wherever the support is needed! She will also be the first to volunteer IVO so the other ladies can get their hours in. In the machine of PCA Bourbonnais Nicole is a vital gear!



**Sherry Coy –
NH Nursing**

Always very pleasant, always willing to help no matter what, pays great attention to detail, I always look forward to having her as a CNA as I know I will be well taken care of. I believe she's tree-mendous!



**Jean Craft –
Bourbonnais
Primary Care**

Jean has been an incredible addition to our team as PCA! She is always so flexible and embodies the meaning of ONERiverside. She is always willing to float to other clinics where needed and come in early or stay later for the better of the clinic. Without Jean and the rest of our front desk team here at PCA we would be lost!



Tamara Crawford – Population Health

Tammy always goes above and beyond for her patients and has great attention to detail as it pertains to identifying any concerns. Tammy has identified numerous concerns during her patient outreach which has saved many patients from potential complications. With Tammy's experience, clinical knowledge and relationships with her patients and peers, she helps patients and caregivers take better care of our patients ones while transitioning from an inpatient stay back into the community. For example, Tammy had a gut feeling that a chronic disease patient she was talking to wasn't fully understanding his new medication regimen, even though the patient thought he did. She quickly collaborated with the provider on the case for clarification and between the two of them, identified that the patient was in fact not taking his diuretic appropriately. Tammy was able to provide immediate feedback and education to the patient and was able to avoid a potential complication. Due to Tammy's instincts, quick response and using the evidence-based teach back technique, this patient was able to get his medications back on track and continue to care for themselves safely. This just one example of how Tammy goes above and beyond every day, collaborating with others and making sure her patients fully understand their treatment plan. She is such an asset to the organization.



Michael Cullinan – Emergency Service

Michael is an amazing and energetic nurse! He is always jumping in and helping out his team. His enthusiasm is just awesome to watch. He gets many compliments from staff and patients. I am so glad that he joined our team! Mike is always going the extra mile to ensure his patients' comfort. For example, this morning he left his shift at 6 am and returned a short time later with McDonald's breakfast for a pediatric patient being transferred. This child had been in the ER overnight awaiting transportation and was having a rough time. Mike really brightened this patient's day, and his mother's, by taking his own money and time and bringing him breakfast. This behavior should not go unnoticed and is not out of the ordinary for Mike.



Chloe Dalton – Labor & Delivery

Chloe is professional, engaged & great with our patients all of the time which is amazing in itself. During the course of the year, Chloe has helped the unit out by stepping in to cover schedule needs to make sure that we have enough staff and that our patients are safe! Want to let Chloe know how very much she is appreciated for always helping out!



<p>Erin Daly – Emergency Service</p>	<p>Erin is an amazing tech. She gives amazing care to all of her patients. She stays constantly busy and always has a smile on her face. Erin is the type of person Riverside needs and is the definition of TREEmendous</p>	
<p>Meghan Davis – Mental Health Unit</p>	<p>Meghan Davis has consistently been very POSITIVE to her team. She always have smile and her willingness to help elevate spirits of her patients and her co-workers in time of chaos. She's always have this positive attitude when she's working. She always says to her peers: "will get through this together."</p>	
<p>Jessica Degroot – Cancer Treatment Center</p>	<p>Jessica joined our team summer of 2021. She brought 14 years of nursing experience, but was new to oncology. Undaunted, she dove right into our specialty and has brought enthusiasm and a good work ethic into each day of work. she has learned the chemo regimens and has fit right into the team. I would especially like to recognize her today, for picking up a few extra hours on her day off. These few precious hours made a huge difference for our small staff that found ourselves drowning on a completely packed day of appointments. Her teamwork and smile set us up for success. We were able to provide punctual care because of her effort to work extra and be the difference. I am going to leave today on time, proud of my work and not discouraged by a tough day because of her willingness to jump in. THANK YOU JESSICA!!!</p>	
<p>Lisa Donahue – Medicare Unit</p>	<p>A patient recently discharged from our facility and received a care package in the mail after she had left. Lisa called this patient and offered to drop the package off to her at home so she wouldn't have to go out in the cold weather. This is just one example of the many self-less things she has done for our residents. She also helps to fill the bird feeders outside our residents rooms so they can enjoy bird watching from the warmth of their rooms.</p>	

Steven Dumontelle – Materials Management

Last winter Steve had a horrible blizzard and bad road conditions to contend with on his Sunday courier route—honestly probably one of the worst days in a few years. Despite that, instead of rushing home in relief when his own work was done, he stayed and cleaned the snow and ice from the rest of our courier team’s vans, so that come Monday morning startup wouldn’t be so bad for everyone else. While this specific instance really stands out in my mind, it is also typical Steve. He is always looking ahead to find ways to help before potential issues can even fully present themselves.



Kyle Ehrich – Frankfort Diagnostic

Kyle has been the face of Frankfort since the Campus opened in 2016. Patients, staff, and physicians recognize Kyle as a staple to the team. She is flexible, knowledgeable, and self-reliant to ensure smooth operations throughout the practice. She is incredibly thorough and thoughtful in her everyday work. Kyle has been responsible for prepping many new hires during her time with Riverside and there is no better person to prepare new staff for their position within the organization. Her positive and easy going attitude are a comfort to our entire team and the patients that she cares for.



Maureen Elliott – Bour OP Center Radiology

I would like to nominate Maureen Elliott for the Tree-mendous award. Maureen has been a part of Riverside for several years and has taken on different roles. She recently has moved to become the Imaging Patient Navigator. Maureen’s compassion for patients is incredible. Although she is behind the scenes she works very hard to ensure that every step of our patient’s journey is remarkable and that the highest standard of care is given. She has brought new ideas and has given suggestions of new opportunities of improvement to our team. Maureen will also step in and do anything to help out a fellow co-worker or team. If assistance is needed she will be the first one to say what can I do to help? Thank you for always being there to make a difference.



Melissa Emerson – Nursery

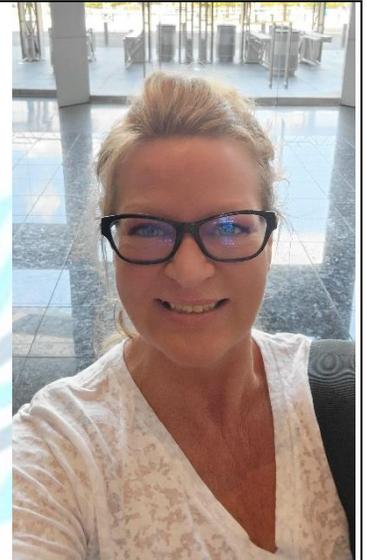
Nominating Melissa for her positive attitude and always coming to work ready to help!



<p>Shannon Engelman – SLC Admin</p>	<p>Shannon always goes above and beyond for the residents and staff of Assisted Living. Shannon will go to the store for residents who are in need of items and are not able to get out on their own. She has many times gone to the post office, act as a notary public (with no fee), assists with online ordering, and so much more. Shannon is the backbone of the Assisted Living in more ways than one. She makes the community feel more like home than a facility. She goes above and beyond with assisting with the staff schedule and finding coverage- even when she is not at work, always willing to lend a hand with keeping the community clean, organized, decorated. Shannon has been a huge asset to the community when we did not have a nurse manager and still assists with entering WFMA and assisting with the schedule. Not only for her department but assists with other departments. Shannon is the go to person for any issues in the community. She is knowledgeable about the community and is a friendly and familiar face to visitors. There are so many more reasons Shannon is a TREE-mendous employee and should be nominated for this award. It is well deserved and then some.</p>	
<p>Gwen Felesena - Coordination Center</p>	<p>Gwen always goes above and beyond with collecting PATOS! She also is always willing to learn new things and help out where needed. She has a great attitude no matter what tasks we are asking her to help out with!</p>	
<p>Linda Fike – Housekeeping</p>	<p>I am nominating Linda for Tree-mendous because she is a shining light in everyone’s day. Since Linda has been with us, she has bounced around from cleaning common areas, to resident apartments, back to common areas as well as anything else that was needed. She is flexible and will serve where she is needed. Linda can be counted on to show up with a smile and her infectious laugh! Linda’s beautiful laugh can be heard from wherever she is – it makes my day. She also finds enjoyment in teasing Mark like the rest of us – which we all enjoy ☺. No matter what Linda has going on in her life, she shows up and gives 110%! Our residents, her co-workers and our families all appreciate the dedication she shows to our community and the care she shows as she creates a clean, comfortable environment for all of us to enjoy. Thank you Linda for choosing to be on our team and to share you gifts and talents with all of us. You are appreciated!</p>	

Letricia Fliege
– Home
Health Care

I would like to nominate Letricia for her Tree-Mendous work ethic and support during challenging staffing times in Home Health. This past year, Letricia has flexed her usual weekend schedule to help out during the week, affording the agency and community to care for more patients. Her dedication and passion for nursing is demonstrated by her excellent clinical skills and communication with the health care team. She consistently receives positive customer service remarks and is asked for by name by many patients. Of recent and with much appreciation and gratitude, Letricia has accepted the position of on call coordinator, triaging calls and caring for patients after hours. I would like to give Letricia my sincere Thanks for accepting her new role. Home Health is Thankful for your hard work and dedication to the nursing profession.



Deanna Ford
–
Electrographic
s

Deanna goes above and beyond for our department constantly going out of her way to help. We currently have gone through a lot of changes with scheduling and without her I don't think we would have been as successful as we have been at the current moment. I think I can speak for everyone in the department when I say that she is the glue that really holds us together.



Lucile Fozzard
– Operating
Room

We were in need of having someone take scrub call this past weekend for the CVOR team and Lucy generously agreed to help since she had prior CVOR scrub experience. She continues to train in the CV room to be a back up resource so that we do not run into the same situation in the future. Thanks Lucy!



Terri Fozzard
– ICU

Terri is a team leader in the ICU who supports her team in many ways. She not only completes all her team leader tasks, chart audits, scheduling, education, and responding to codes. Terri will also take a patient assignment. The ICU brought on a new piece of equipment for continuous renal replacement therapy and Terri willingly took on a super user role for this. She helped lead the team and support them through this new role out.



Dakota Gable
– Medicare Unit

Dakota always has a smile on his face and always has the most positive attitude. He greets everyone he sees in the hallways. He always helps everyone whenever he can. He never complains about an assignment no matter how ugly it may be. He is always taking time to talk with the patients and provides them with the greatest care. He is always a joy to work with and just brightens your day.



McKenna Ganassin –
Labor & Delivery

McKenna recognized a change in a patient's condition & prompted the MD to keep the patient here rather than being discharged, which was in the ultimate best interest for the patient!



Juana Garcia
– Bour OP Center Radiology

Juana Garcia is a perfect candidate for the TREE-mendous award. Juana takes the time to help any employee who needs it without question. She is dedicated to her team members, will pick up extra shifts, and will work 6 days a week or come in early/leave late if we need extra help. She is team focused and has a way with the patients to make them feel comfortable while with her. Not only is her work ethic amazing but so is her personality. Juana enjoys learning, she asks questions, she sees areas of improvement, and offers suggestions as to how to improve them. Juana continually follows through on her work and assists others when she feels they need some additional guidance or support. She is an amazing employee and an asset to Riverside.



<p>Mary Ann Garcia – Rehabilitation Svcs-OP</p>	<p>Mary Ann Garcia has excelled in the area of growth and learning over the past year. Mary Ann was able to pass her test to become a neurologically certified specialist in the field of physical therapy. This takes multiple years of working with neurologically impaired patients as well as several hours of studying to pass a boards exam. Almost 6 months later she became certified specialist for concussion patients as well. Last week Mary Ann flew down to Texas to be apart of the APTA Combined Sections Meeting. She was acknowledged for completing her NCS certification as well as taking part in the educational opportunities offered at the event. Mary Ann has been a "go getter" and I enjoy watching/supporting her passion for the field of physical therapy.</p>	
<p>Kristen Gasik – Radiology CT</p>	<p>I would like to nominate Kristin Gasik for the Tree-mendous award. Kristin is a CT tech at the Bourbonnais Campus. Her attention to detail and patient focus is remarkable. Kristin is always reviewing all of her scan she is doing to ensure she is doing the right test, at the right time. She is able to identify a patients needs based upon the orders and work with the radiologist to ensure she is getting everything she needs for each patient. When you talk with Kristin you can feel the kindness she radiates. She is very patient driven and motivated. CT staffing has been a challenge, but Kristin has picked up shifts and worked over hours to make it work for our patients here at the Bourbonnais Campus. Her willingness to go the extra-mile has allowed us to maintain an open schedule and take care of the needs of our patients in our community. Thank you Kristin for being willing to give your all to our patients.</p>	
<p>Katelynn Giraldo – Human Resources</p>	<p>Katelynn has filled nearly 200 positions since joining Riverside in May. She has helped strengthen Riverside's partnerships with local schools - most notably Olivet Nazarene University - attending career fairs, organizing resume review workshops, and conducting onsite interviews. She has also been certified to speak Spanish within her role and was recently able to conduct an interview in Spanish - making for a much less stressful interview experience with a non-native speaker.</p>	
<p>Alanna Glogowski – Labor & Delivery</p>	<p>Alanna stepped up to cover Christmas Day shift for a coworker that is out with COVID. We really appreciate Alanna putting her own plans aside and helping to cover the holiday. Done in the true spirit of Christmas :)</p>	

<p>Alexis Gomez – Materials Management</p>	<p>Alex is the driver on our courier team serving the Riverside’s northern clinics, and, honestly, I never hear anything from Alex’s clinics. Silence is in fact golden. Alex is so consistent day to day. He takes the initiative to solve the few problems that arise himself, is always proactive in obtaining changing clinic schedules and informing our team, and just in general runs the smoothest route of anyone on our team. The rapport and trust that Alex has developed with his clinics is very evident, and it is a blessing to have Alex on our team.</p>	
<p>Jordan Granger – Radiology CT</p>	<p>Jordan was on a scheduled day off and when I called to see if she could pick up the shift, without hesitation Jordan said sure I can help. I can work 8-3, the shift needing coverage was 8-7. I was going to reschedule the patients that had appointments after 3, but Jordan said don't call and reschedule yet let me see if I can call any of them in early for their appointments. Jordan was able to call all the patients that were scheduled after 3pm and get their scans done by 3. Without disruption to the earlier scheduled patients. Jordan went above and beyond for the patients that day, she does this everyday. Jordan is a pleasure to work with.</p>	
<p>Kaylee Gray – Labor & Delivery</p>	<p>Kaylee Gray is one of our valued Team Leaders and is an amazing asset to our area. Kaylee handles a lot of the day to day operations including scheduling and staffing. Kaylee always has a positive attitude and has a great relationship with all of the FBC staff. Kaylee is involved with all of our quality initiatives and coordinates staff for meetings and follow-up with EPIC changes and additions. Kaylee always steps in to help staff the unit when an influx of patients happen to show up and is very strong clinically. I wanted to thank Kaylee and let her know how grateful I am to have her as part of our leadership team!</p>	
<p>Rebecca Green – SLC Assisted Living</p>	<p>Rebecca has been a Riverside Employee just shy of 7 years. She is a huge asset to Riverside Senior Life. She is a great mentor for all her current co-workers as well as new ones that enter the doors here. She cares for her residents with great compassion. She consistently flexes her schedule, offers to stay over, and picks up beyond her FTE to help out the entire team. She makes sure to follow through on all of her work to make sure the task or need was completed. Not only has she helped out the nursing team but she has also recently helped out by working the floor as a C.N.A. so that no one had to work shorthanded and to ensure all of our residents received the care that they deserved. Her positive attitude and smile on her face while she works is something that all the residents look forward to. Thank you Becky for all that you do and provide not only to our team but our residents as well!</p>	

Kim Gromala
– Cancer
Treatment
Center

Kim works so hard at such an important, busy area at the CTC. She is always friendly, kind, and helpful and never stops until the work is done. With such a highly stressful job she remains cool and collective. She is so nice to the patients and always a happy friendly face to see! She has a great spirit!



Rachel Gschwendtner
– Behavioral
Health Intake

Rachel has been a solid worker from day one. She adjust well with her schedule. No other staff in CID has a rotating schedule like Rachel and she never complains. Rachel is always smiling. She is always willing to help case managers with reports when asked.



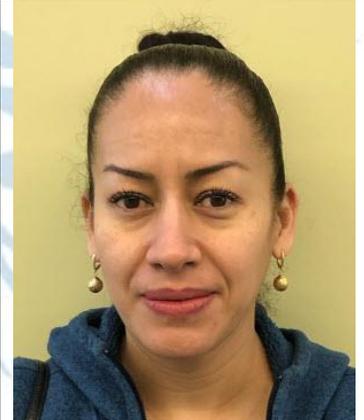
Emily Guillen - 4
Rehabilitation

Emily is dedicated to her patient's and making improvements to our care that we give on Rehab. She has volunteered to join our falls/UBC team and regularly precepts new hires. She is a great asset to our team.



Maria Gutierrez –
Lab

Always willing to work extra, she is a hard worker, a good team player. Picks up extra all the time willingly in especially in a time of need like now. Always willing to take on new hires and train them. Maria will go to the covid unit without complaining and get the draws done. She always goes above and beyond without even being asked or told.



<p>Cassie Haase – RMG Orthopedics</p>	<p>Cassie has been a TREE-mendous employee for many years, so I am happy to have this opportunity to shine a light on her. She is the true definition of a hard worker, she is in constant motion, always thinking on her feet and has a huge heart. She holds herself and the care of her patients to the highest standards. She gives every single patient in Podiatry her full attention and always greets them with a smile and an upbeat attitude. My office wall is on the same wall as the Podiatry patients so I can hear her communicate with patients throughout the day and it is always the same kind, patient and understanding to all of their concerns. Cassie is a leader, she is always striving to improve the process and she is dedicated to Riverside. We are very lucky to have her here at Riverside Orthopedic and Spine Center and we hope that she will continue to work with us for many years to come. She sets a wonderful example for other employees and for patients at Riverside. Thanks for all you do Cassie!!</p>	
<p>Kathleen Hall – Lab</p>	<p>Kathy always comes to work happy and will do whatever is needed for patients and staff. Kathy will pick up extra shifts or come in early, stay late if needed. Kathy has a GREAT relationship with ER along with other departments. Kathy is a mentor to new employees and students. Kathy deserves a Tree-mendous award.</p>	
<p>Brittany Hamann – Emergency Sevice</p>	<p>Brittany is always willing to help under any circumstances. Brittany had her own full group of patients, but still took the time to come up with a new patient in bed 1. Brittany stayed until the patient was settled. This is only one of the many instances that Brittany has worked with the "One Riverside" statement in mind.</p>	
<p>Stephanie Hamm – Riverside Neurology Associate</p>	<p>In the past 2 years, Stephanie has shown that she is a true team player! She has not only been willing to pick up hours in other RMG clinics, but has picked up numerous shifts in the in-patient towers as a tech/sitter. She has gone above and beyond through Covid to help the organization. Stephanie is a "true team-player" for our organization!!</p>	

Julia Hancock – Lab

Julia is the team lead in the blood bank. This is the first lead role for Julia and she is doing a fantastic job. She has taken each challenge presented to her in stride without complaint. She has supplied blood "props" for our MTP drills, implemented a new software system, trained new employees and existing staff, and brought in convalescent plasma and pathogen reduced platelets. During the pandemic, with unprecedented blood shortages, Julia has calmly and efficiently taken on the daily challenges in Riversides blood bank. She is a great teacher and a great leader. Thanks for all you do Julia!



Steven Harjung – Frankfort Diagnostic

Steven is consistently complimented by our patients for the bedside care that he provides them. He is professional, caring, and compassionate about his work. He is flexible, shares his ideas to promote efficiency, and fosters a team attitude. The time he spends in the clinic is intentional and focused on quality care for our patients. His positive nature and radiant personality provide comfort to our patients and our team.



Shelley Hartman – Medicare Unit

Is Tree-mendous for: Stepping into a position that takes persistence, diligence, and patience. You have done an amazing job healing, preventing, and catching potential issues. We are grateful to have you and your knowledge. Residents are healing because of you!



Jennifer Harvey – Radiology CT

Jenny works in Coal City in CT and works 2 Fridays a month at the Hospital. Due to the challenges in staffing in CT at the hospital, Jenny has offered to work at the hospital on her days off to help out in the main CT department. Jenny is a team player and her attention to detail is remarkable.



Valerie Hatley
– 2Med/Peds

While floating to 3rd Med/Tele on 12/1/2021, Val went above and beyond for a specific patient. During report, Val expressed concern regarding a patient's plan to discharge to home with hospice. Val advocated for her patient by recognizing the patient's increased need for care and possible transition to a GIP hospice bed instead. I followed up with the hospice provider who found that Val was right and they transitioned the patient's care to a GIP bed to optimize her comfort. Val continued to monitor the patient and care for the family during this time as well. Thank you for being amazing, Val! The love you have for your patients makes me happy that you are on this team!



Dana Hersha
–
Rehabilitation
Svc-OP

Dana Hersha has been an outstanding addition to the outpatient rehab department. I considered the addition of Dana to be a game changer for our OSC PT clinic when she joined the team. The outpatient rehab secretaries are known as our clinic's "gate keepers." They are crucial to the success for each of our therapy clinics. Dana readily took on the challenge to work at our busiest therapy clinic when she was hired. She stands out among her peers with excellent skills of organization, prioritization, and passion. Dana seems to always have a smile on her face. She brings a fun and positive atmosphere to the work place. However, she is not afraid to get down to business when appropriate. Her ongoing communication regarding the clinic schedule, daily performance, and patient feedback allows me to manage with ease. I am never guessing what is going on in the clinic because she constantly keep me up to date. Dana has made her mark on the clinic in many different ways. She came up with a great idea to have patients share and post positive testimonials in the clinic. Dana also constantly provides her fellow co-workers with home-made "goodies" and snacks to keep them going. She is easy to talk with which helps ease the tension and anxiety patients have with their injury/problem. Dana is one of my top performing employees and single handedly has improved the performance of our OSC PT clinic. I honestly cannot say enough about her. She is a pleasure to work and talk with, goes above and beyond CONSTANTLY, sacrifices her time for betterment of her coworkers and patients, and does all of this without complaint. Dana gets the big picture of our department and Riverside's mission statement. She strives for unmatched service nearly every day. Dana is worthy of Riverside's highest honor. She has been able to accomplish all of this within 1 year worth of time working in OP rehab services.



<p>Kim Hines – Behavioral Health Intake</p>	<p>Kim has been great picking up extra shifts on the weekends, helping out on the mental health unit, coming in early, and switches shifts to help accommodate the needs of the unit without going over her hours as much as possible. Kim is a team player and the definition of One Riverside.</p>	
<p>Kristie Hofbauer – Cancer Treatment Center</p>	<p>Kristie is one of my awesome social workers. Recently her co-worker needed time off which would have left us without a social worker for many days. Our social workers are a very important part of our team and do so many things for our patients. Kristie stepped up and picked up almost every day to ensure our patients were taken care of. Without Kristie's selflessness our patients needs would not have been met. Kristie is an amazing part of our team, without her we would have been lost. Thank you for being Tree-Mendous!</p>	
<p>Stephanie Hofer – Medicare Unit</p>	<p>Stephanie has willingly stepped up to help out 'wherever is needed' to get the most benefits to Miller. Specific actions I have seen include: taking the load of Careplans, splitting the Intermediate MDS requirement with Jill when Jess was pulled to the floor, conducting the vaccine clinics, trialing IPA assessments to confirm higher PDPM payments, entering data and investigating details on PIP projects for Quality Measures, creating the weekly Nursing HOTLISTS, leading the Readmission PIP and completing the quality reviews of any unplanned readmissions -- and sharing this data with the Medical Director. There is a lot more of 'extras' that Steph has done to benefit our Miller Teams. Your willingness to "SEE" what needs to be done to benefit the Miller Residents and Community - is very appreciated.</p>	
<p>Nancy Hoke – Materials Management</p>	<p>Nancy goes above and beyond in her role as Inventory Tech for the procedural areas. She anticipates her customer's needs by providing supplies based on case load and will ask detailed questions to ensure nothing is missed that may impact our clinical care to a patient. She understands that the patient comes first, therefore, her role in ensuring we have sufficient stock on hand is crucial in providing timely care. She has reorganized the sutures with the OR core storeroom, reducing overstock and excess waste. In addition, the reorganization has made it easier when pulling supplies. Nancy is often recognized by the OR group for her teamwork and collaboration. She is always willing to do what is asked and has also worked extra to assist the inpatient unit needs for sitters.</p>	

**Katesha
Holbrook –
NH Nursing**

I see Keisha everyday. She really cares for her residents. She goes above and beyond and treats them like family.



**Jackie Houk –
Outpatient
Rehab**

Jackie Houk has been an outstanding performer over the year of 2021. Jack meets and exceeds expectations on all fronts. A physical therapist assistant carries the burden of many responsibilities. Jack meets our expectations with delivering excellent care while showing his patients high value while handling these responsibilities. Jack month in and out is our highest performer from a productivity measures. He exceeds all benchmarks and has led the department in all measures over the past year. Very few individuals come remotely close in comparison to his performance for the department. He also heads up our prosthetic and orthotic program for amputees in the community. Jack will also help lead the new implementation of a work condition program at OSC. Finally, there have been several occasions where Jack will see two patients at one time so they do not have to miss their appointment due to schedule conflicts. Words cannot explain the value Jack brings to Riverside. He is more than deserving of a “Tree-Mendous” nomination. Thank you Jack.



**Merissa
Hubert –
Medicare Unit**

Noted that you spent time with a patient who was anxious and upset about family issue. Merissa took time to listen, learn, and support the patient. Merissa offered and prayed with the patient, helping her to feel more at peace. This attention and compassion to your patients is what makes our Team amazing. Thank you for sharing your skills and your time and thoughtfulness with Ms. P.



**Michelle Huff
– Epic**

Michelle excels in her everyday role as a builder. Builders, trainers and other employees continually look to her for advice and assistance as she knows the ends and outs of all things Epic. She is put on multiple projects at a time and continually completes her tasks effectively and efficiently. She's adamant about checking her work so that her finish product is pristine. Michelle is a huge asset to not only the Ambulatory Build team, but to OneRiverside as well. She is truly Tree-mendous!



<p>Kandy Janssen – Finance</p>	<p>Kandy has put in numerous additional hours working on the AP automation project all while still performing her day-to-day duties. Her efforts are truly appreciated.</p>	
<p>Emily Jennings – Dr. McCuiston</p>	<p>Emily has only been with us a short time. However, her hard work and dedication does not go unnoticed. She is eager to learn new things. She is always looking at ways to be most productive and helpful to the clinic. She is looking into helping inpatient. She maintains a positive attitude and patients compliment her and the care she delivers. She has been a Tree-mendous asset to our PCA Kankakee team.</p>	
<p>Nicole Jones – Cancer Treatment Center</p>	<p>Nicole is our Nurse Navigator and does a wonderful job. Recently with some nurse shortage in Radiation Oncology I asked Nicole to cross-train to help cover. Nicole stepped outside her comfort zone, stepped up and started cross training. She has filled in on days when I needed nursing coverage and sometimes at the last minute. She works very well with all the Radiation staff and they are appreciative as well of her willingness to help out when it is needed. Nicole does a Tree-Mendous job of making sure the patients are taken care of.</p>	
<p>Gina Karlin – Patient Accounts</p>	<p>Gina is such a dedicated employee. She takes her position very seriously and puts her all into her work. Recently a discussion occurred regarding newborns and how to handle their charges when their insurance hasn't completed the process of enrolling them and I knew she received quite a few of these scenarios in the payer rejection WQ (due to missing enrollment). I reached out to her to see if there was a process in place, and because there wasn't she created her own based on qualities of some other similar workflows. She responded quickly with an extremely detailed process that was considerate to both Riverside and the patient.</p>	

**Andrea Keith
– Patient Care
Services**

Andrea embodies what it means to be TREE-mendous every day. She always does what is asked of her and seeks out opportunities to do more. Whatever the need is you know you can rely on Andrea to meet it. The role of Office Coordinator does not give her justice for all she does for PCS and the organization. She took on this role and has excelled, and continuously seeks ways to make it better. She also ensures who coworkers days run smoothly - we would be lost without her! I am so grateful to have her not only as a coworker but as a friend. Just come in to PCS and you will know why she it TREE-mendous!



**Michelle Kent
– SLC Admin**

Why is this employee TREE-mendous??? There are a million ways. Michelle has worked in our organization for many years and I have had the pleasure of working with her for the past two and a half years - the past 21 months have been during a pandemic. Michelle's title is Receptionist. This title in no way reflect all she does for our community. She is an amazing receptionist, but also has taken the lead on our accounts receivable and accounts payable processes, she was instrumental in the integration of our new Point of Sale system into our resident billing system, she coordinates any and all requests from our residents and their loved ones and supports all departments within our operation. Most notably, she has been the one on the front line supporting and communicating with our residents and families all things related to COVID - many times unpopular protocols and restrictions. She has shouldered many tough conversations and taken the brunt of the understandable frustrations of many. All with the utmost patience and supportive demeanor. Most recently, she has asked to be able to support us by Covid testing staff and residents when others are unavailable in order to be able to assist in keeping the operation moving and efficient. Michelle is a rock and I don't know what we would do without her at our Independent Living Reception Desk!



**Malia
Kollmann –
Emergency
Service**

During a very busy shift, I witnessed Malia training a new orientee. She was patient, calm and kept focus on training the new employee. I overheard her encouraging the new staff member and reassure her that she will be right by her side. This is just one TREE-mendous things I have seen Malia do while running the department calls, multi-tasking and making sure that everyone in the department is in good communication. On another shift, I witnessed her making several calls in search of a physician not in this area. She spent over 20 minutes searching for the physicians name, calling several offices and hospitals to attempt to contact him. She even asked for ideas on other ways to find the contact information for this physician. After all of the calls she made, it turned out he was on vacation. When I know that Malia will be working with me, I am excited for my shift and have even picked up shifts just because I know she will be here! She helps to make work enjoyable! She is an excellent employee, an amazing secretary and she is an awesome co-worker.



**Robin Kress –
MH Specialty**

Robin is changing her schedule weekly to provide support to staff. She is always making staff laugh with her sense of humor. She is a great role model and exceeds in all task given to her



**Natalie Lacer
– Riverside
Cardiac
Specialists**

Although Natalie no longer works in our department, I recognized her for her outstanding willingness to help others. She often volunteered to cover other employees just to make their day easier in any way possible. She was always a pleasure to work with and played a valuable role with in our department.



**Colin Lamie –
MH Specialty**

Colin always comes to work with a positive attitude and a smile on his face. He is willing to help the unit out by picking up extra shifts and also is the overnight trainer for nurses.



**Kristen Latulip
– Radiation
Therapy
Center**

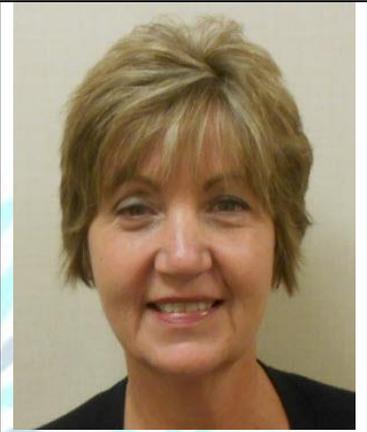
Kristen is one of my Radiation Therapist. Over the last few months I have helped with the CT Sim coverage in Radiation and have witnessed the compassionate, patient centered care that Kristen gives each and everyone of her patients. We recently had a patient who was claustrophobic and needed a little extra TLC. I watched as Kristen calmed her fears by walking thru step by step everything that was happening to the patient. She went above and beyond by playing the patients favorite music to help distract her as well as she talked to her the entire time over the speaker. Kristen used guided imagery to help the patient relax and distract her from the procedure she was going thru. The patient made it thru the CT Sim without having to stop despite her fears. Kristen's co-worker remarked to me when I commented on how wonderful I thought this was, that Kristen does this for all her patients and she is really good at it. Kristen is a Tree-Mendous Radiation Therapist!



<p>Courtney Lawless – Dr. McCuiston</p>	<p>Courtney is a care tech at PCA Kankakee. She works along side of Dr. Batista. Courtney's love for her job really shows in all that she does. She loves working with our pediatric patients, and even goes above and beyond to give them special gifts on Easter. Courtney's efficiency allowed Dr. Batista to decrease her slot times and open more slots for Dr. Batista's patients. Courtney is always willing to help any staff members in the office. Courtney always works hard to keep our office on the right track. She is always willing to train staff and be a support to them as they transition into their new roles here at our clinic. Through the staffing shortages she has always been dependable and flexible with helping multiple providers. We appreciate Courtney and all that she does for our practice.</p>	
<p>Deena Layton – Quality Improvement</p>	<p>I am nominating Deena Layton for Tree-Mendous recognition. Deena is an absolutely amazing employee and team member. She is creative, resourceful and always thinks of ways to improve processes to further goal achievement. She's that go to person who is always up to date on current trends in the ambulatory physician practice and payer requirements. She has worked on a number of projects to improve physician practice quality metrics. The needs of the patient are at the forefront of everything she does. She provides extraordinary service to internal and external customers. Most recently RMG and NonRMG providers needed to complete Compliance training within a specified short time frame, it was a time consuming process with some providers needing assistance in accessing the training website, all providers completed their training by the due date. Another example that demonstrates Deena's innovations to process, she was recently sought out by one of the neighborhood networks to gain insights on RMG's strategy and success with quality measures. Deena wears many hats in her role as Physician Practice Quality Coordinator she is always ready for any challenge.</p>	
<p>Amber Lee – 4 Rehabilitation</p>	<p>Amber is a senior RN on the night shift on our unit. She excels not only at being a preceptor, she consistently makes decisions as a charge RN that directly help our patients, our team and the unit as a whole. Amber is more than dependable, she is a great asset to our team.</p>	

Debra Liebendorfer
– Quality Improvement

I am nominating Deb Liebendorfer as a Tree-Mendous employee. Deb is committed to improving healthcare quality and safety in the Riverside organization. She has shown great leadership qualities and expertise in her role as Clinical Data Analyst. She has 38 years of service in the organization and has been an invaluable employee. She's always willing to lend a helping hand and can challenge the team to think further with her questioning attitude. Examples, this year Deb lead ACC Heart Failure Accreditation (successful) and Leapfrog Hospital Survey. She is tenacious and keeps any team that she works with focused on what needs to be accomplished and the results that need to be achieved. During the preparation for this year's HF accreditation two performance improvement indicators were selected by the team. Process changes needed to demonstrate continuous improvement. Deb being the self-directed person she is understood the competing priorities and the challenges of daily operations faced by the HF team members. She created a process which required her to concurrently review qualified admissions for potential missed opportunities; she provided the nursing managers with this information daily to ensure evidence based quality metrics were met. Once this process was initiated there was significant improvement in the PI measures. It took a team effort for success, Deb as team leader motivated, served as subject matter expert, keep the team organized and adapted the process based on the team needs.



Rebekah Long
– Population Health

Beka is an extremely passionate nurse who helps coordinate the care of chronically ill patients post-discharge from the hospital. She always treats her patients as if they were her own family and is quick to escalate clinical concerns to the appropriate providers. Beka's attention to detail has identified numerous heart failure patients having progressive weight gain and has saved these patients from having complications of their chronic condition. Through her assessments and quick actions, the providers were able to adjust the treatment plans to keep these patients safe at home, preventing readmissions. Beka has such a positive attitude, not just with her patients but also her peers. She is always quick to send a formal kudos to other employees for their outstanding work and helping manage these patients. She truly embodies offering our highest thinking, our kindest touch and our strongest commitment to excellence.



Sarah Lovelady – Medicare Unit

Just want to say THANK YOU - you are much appreciated - your help and your communication with me regarding appointments and patient needs is excellent. Just wanted to say I appreciate you and your efforts always. Thanks from all of us at the therapy department!!!!



<p>Caitlyn Lowhorn – Care Coordination</p>	<p>Caitlyn is always so helpful with our new hires. She helps our new hires get hands on training for registration. She is so patient with helping them understand everything that is needed. She has them shadow what she is doing and then she has them go hands on so they get on the job experience. She always makes them feel comfortable during the training process. Caitlyn's hard work and dedication to our team helps us and the new hires be successful!</p>	
<p>Haley Lutes – Physical Medicine & Rehab</p>	<p>Haley is a great asset to not only the RMG team, but to Riverside! After only being here just over a month, Haley reached out to our manpower pool and began picking up extra shifts on the In-patient units as a sitter and has been picking up numerous shifts on a continual basis to help out with our staff shortage. Haley is willing to learn new tasks and always goes above and beyond for our patients and the team!</p>	
<p>Aaron Macgilvray – Maintenance</p>	<p>Aaron took over the role of Powerplant Supervisor this past year. In that timeframe he has had to learn his new role, learn a new Boiler Plant and deal with the staffing challenges due to the Pandemic. Through his leadership and commitment, the Powerplant Dept. is in great shape. We can't thank him enough for the job he has done to get us where we are today.</p>	
<p>Jacob Mahnke – ICU</p>	<p>Jacob has been an amazing team player! With the staffing shortage Jacob was asked to come off of days and which to nights. Jacob gladly accepted the task. Jacob is a great resource for the night shift and support.</p>	
<p>Samantha Malia – Emergency Service</p>	<p>Sam is absolutely wonderful. Yesterday, she helped me handle a situation with a pediatric patient and the pediatric floor. I felt horrible having to have her help to sort out the situation, but she was more than willing to help. This is not the first time Sam stepped up and was a great leader and patient advocate . Keep it up girl!</p>	

<p>Genevieve Marion – Rehabilitation Svcs-IP</p>	<p>Genevieve consistently has stepped up into areas of need throughout the department. As a TR employee she has gone well above and beyond in helping with more regular front office duties, as a rehab tech, and has done numerous shifts as a helper on 4th rehab amongst other units.</p>	
<p>Tina Martis – Nursery</p>	<p>Tina is cross-trained to all areas within the Family Birthing Center and is invaluable team-member! She manages to keep our exclusive breast-feeding rates in the 60th + percentile with the work that she does with our patients. I really appreciate all that Tina does to help us out in covering our areas in time of need.</p>	
<p>Desteny Mattocks – Patient Accounts</p>	<p>Desteny goes above and beyond to help her team and the entire Patient Accounts department on a daily basis. When I say that Desteny is a team player I mean she is a TREE-mendous team player!!!! Desteny will consistently take it upon herself to share information, tips and tricks, answer questions to new hires and existing staff within PFS because she wants people to succeed in their roles. Desteny volunteers to host training sessions for staff who need more coaching or when new workflows are rolled out and as a work at home employee, she will come into the office on the drop of a hat if the person she is helping that day wants the in-person training. She does this all while consistently meeting her goals and expectations of her daily responsibilities always keep the financial health of Riverside as well as patient satisfaction in the fore front. Desteny is a managers dream employee and I can never thank her enough for her hard work and dedication to the team, her fellow co-workers and Riverside.</p>	
<p>Ashley May – Lab</p>	<p>Ashley went above and beyond while drawing a patients blood. While drawing a patient on 5 east, the patient made an attempt to escape. The patient made it past the RN and doctor and proceeded to the stairwell where he managed to leave the building and run across the river and towards Citadel. Ashley saw that the patients RN run after the patient and she proceeded to follow the RN to assist. Both the RN and Ashley, dressed in isolation gowns and ppe ended up across the River and managed to successfully get the patient to return to his room.</p>	

<p>Renee Mccue – Bour OP Center Radiology</p>	<p>Renee McCue deserves to be nominated for the Tree-mendous award. Renee offers year of experience and expertise in her field as a phlebotomist. As we have had staffing changes and Renee has proved to be a phenomenal go to person. She is an excellent trainer of new staff, she knows how to identify staff's ability to learn and tailor her teaching to their needs. She has been involved with LEAN processes within the lab to make our team more efficient and organized. Renee is known to take phone calls on her off hours to help fellow staff members out, as she wants to ensure that our processes are accurate so we are providing the highest standard of care for our patients. As we round with staff we ask for recognition of any fellow team members, Renee's name is always mentioned by her teammates. They recognize her ability to always answer their questions, jump in to do a difficult draw, and her always willingness to assist. Thank you Renee you are such a great asset to our team.</p>	
<p>Mellody McDonald – RMG Urology</p>	<p>Mel always goes above and beyond for the patients that are seen at RMG Urology. Mel does multiple different tasks within the office and she does a great job of always putting the patients needs first, no matter the task. Recently, a patient came into the office and delivered her flowers to thank her for going above and beyond for her care. Mel, thank you for all your hard work you do and for being a TREE-mendous employee, we greatly appreciate you!</p>	
<p>Donna Mead – Care Coordination</p>	<p>Donna is always willing to help in any way possible. Anytime I need help testing something she is happy to help even when she is extremely busy. She communicates with me on any delays all while keeping a positive attitude. Just by talking to her, I would never know if the she is busy or stressed because she never shows it. Riverside is very lucky to have her as an employee.</p>	
<p>Lalar Melvin – RMG ENT</p>	<p>While facing many challenges in this last year, Lalar consistently always has a positive attitude that has really helped her clinic get thru some difficult days. Lalar also has a work ethic that is admirable to many, as well as a strong dedication to patient care. A great example of this would be, that in the past year, she has provided exceptional patient care not only for the RMG ENT office, but also to the inpatient care area as well. Lalar, thank you for being such a valued team member and for your hard work and dedication.</p>	

<p>Bianca Messina – 2 Med/Peds</p>	<p>Bianca is always positive when she is at work. She has been recognized by several patients each week when rounding. Bianca has found a way to make a personal connection with patients every time she works. This is why Bianca was chosen to be a patient satisfaction champion for the unit. She also looks out for her fellow team members by assisting with picking up extra shifts. Bianca goes above and beyond on days we are fully staffed to also pick up additional shifts to help other units. Thank you Bianca for all you do!!</p>	
<p>Sara Meyer – Education</p>	<p>Sara - where to even begin. She has been an absolute rockstar through COVID, covering as the leader for Manpower Pool, performing multiple roles in Education including Epic Trainer and LEAN Educator, a member of multiple committees including Workplace Violence and Emergency Preparedness. She always takes initiative when it comes to updating outdated content, scheduling additional classes to meet the needs of the organization, updating safety plans, organizing staff knowledge drill tracking, all while completing her Masters Degree! She's always willing to pick up extra classes or take on additional assignments if you have other priorities even if that means overloading her own plate because she never hesitates to lend a helping hand. She is the true calm in total chaos and it's a pleasure to work with her every day!</p>	
<p>Emily Miller – Lab</p>	<p>Since Emily has stepped into the outreach phlebotomy role she has been a huge help in the lab. She has taken on the responsibility of ordering supplies and is always on top of the inventory. She consistently brings it to managements attention when we do not get our orders or they are going to be delivered late. She has helped improved the outreach phlebotomy schedule to make it more efficient and also brings new ideas to help resolve any issues. When she is completed with her morning outreach draws she never hesitates to step up and help in the lab with inpatient morning draws, responding to codes, helping in CA, and stocking. She has been a huge help during this time when are very short staff. Emily has also offered to learn the front Histology office which will be a great help to the pathology department. Emily is truly a Tree-Mendous employee!!</p>	
<p>Amanda Minard – Neurosurgery Consultants</p>	<p>Amanda was asked to take on a new role in the clinic in addition to her current responsibilities. She has risen to this challenge and has proven that she can handle this new role in a timely and efficient manner while still staying current on her other responsibilities! We are proud to have her on our team!</p>	

<p>Jaclyn Murray - Bourbonnais Primary Care</p>	<p>We could never say enough good things about Jackie and why she is TREE-mendous!! Laura started in the clinic in July and that same week, Jackie became the only nurse in the clinic. She has remained willing to train nurses from other clinics while being the only nurse at PCA. Jackie keeps things running and is a team player; she watches out for her peers and helps where she can even while being overwhelmed herself. Our clinic is a better place with Jackie in it!</p>	
<p>Tammi Mylcraine – Obstetric Unit</p>	<p>Tammy always comes to work with a positive attitude and ready to help her coworkers! She is very frequently mentioned during Leader Rounding by her patients in a positive light. Tammy spends time to connect and talk with her patients which I observe on a daily basis when she is here! It is an absolute joy to have Tammy working here at Riverside!</p>	
<p>Adam Nicholson – Watseka Diagnostic</p>	<p>Adam consistently moves through his role as a Physical Therapist mindful of time, patient centered satisfaction, as well as keeping any eye on schedules and WQ's to get new patients in timely. Adam evokes leadership in all aspects of his day to day operations. Adam is a role model and is consistently going above and beyond for the care of his patients. Adam rises above on a daily basis , and therefore I am nominating Adam for the Tree-mendous award. Strong Work Adam.</p>	
<p>Mary Nicholson – Medicare Unit</p>	<p>Mary has been extremely flexible with her schedule at Miller helping us to meet our needs. She has also picked up extra shifts or stayed over when needed. She is great with everyone she comes in contact with. She always has a smile on her face and always has on stage behavior. Mary recently received a thank you from the students for her willingness to answer questions and for letting the students follow her. Mary has great suggestions and is always trying to make things better at Miller for the patients and the staff. Thank You Mary!</p>	
<p>Robyn Nolte – Dr. McCuiston</p>	<p>Robyn is an LPN in our busy primary care office. She has been such a large asset to our clinic. Robyn is often the one staff will go to for questions. She constantly maintains a positive attitude. Robyn is always committed to our practice and the care of our patients. Robyn manages our VFC program which can be very time consuming at times. Her managing our VFC programs allows us to provide pediatric vaccines to our Medicaid patients so they do not have to go to the health department. Robyn will train our new hires, and is always so supportive to them and their transition into their roles. Patients look forward to seeing her in our office. They often ask for her just to say "hi," while they are in the office. Robyn is everything one Riverside represents.</p>	

<p>Spencer Norder – Maintenance</p>	<p>Spencer filled a role in Maintenance working an off shift. He stepped up learning quickly helping our Powerplant team team while they where transitioning staff. Always does what is asked without hesitation.</p>	
<p>Tanya Obenland – Labor & Delivery</p>	<p>Tanya performs at 110% every day she is here! She is one of our L/D Techs and is a true owner of her practice. Tanya goes above and beyond to make sure that everyone has what they need and that our patients are well cared for. Tanya also serves as preceptor for newer techs that we have on-boarded. Over the last 6 months, Tanya has worked so much extra to make sure that we had L/D Tech coverage. Sometimes working 16 hours shifts and sleeping her onsite in case we needed her. We are truly blessed to have someone so dedicated to her job on our team. I wanted to let Tanya know how much she is valued and appreciated!</p>	
<p>Carrie Oconnor – Frankfort Diagnostic</p>	<p>Sarah, Carrie, and Maria are such a compassionate team of nurses. They are entirely dedicated to quality care for our patients. When you visit the Frankfort Oncology team, there are no strangers. Each patient and family member are warmly welcomed into a caring and loving environment. Their positivity help promote healing in our patients and camaraderie amongst our team. Each patient is cared for as an individual and given the utmost respect. They are entirely dedicated and work tirelessly to ensure our patients’ needs are met</p>	
<p>Rebecca Oconnor – Home Health Care</p>	<p>Becky O’Connor consistently represents “One Riverside”. She has 35yrs nursing experience. For over the 20 some years, Becky has been working as ON Call/Triage Nurse, and supervising weekend nurse for Home Health. Becky has a strong work ethic and not only taking on call responsibilities after hours, Becky has consistently helped out whenever needed visiting patients in the evening, middle of the night and during the day when not required. Becky is a team player, she is enthusiastic, compassionate and consistently provides excellent patient care. Her ability to work with minimal supervision and her unwavering commitment to the organization has consistently improved patient experience and exceeded all expectations. Home health consistently receives admiration and praise from her patients and peers. As her manager, I cannot thank her enough for the many years of commitment and dedication to the nursing profession. She is a blessing to have as part of the Home Health team!</p>	

Samantha Oconnor – Administration

Samantha has been a key support to the Command Center in 2020 and 2021 with the COVID pandemic. In addition, she has been assisting in multiple projects related to the Command Center and/or pandemic. With the additional responsibilities, she continues to support her team. Even today coming in on her scheduled day off to ensure everyone is supported. Samantha is deserving of the TREE-mendous award!



Ken Ogle – Radiology CT

Ken had been a TREE-mendous help in CT for many reasons. Ken works the midnight shift and CT had shifts to cover on the afternoon shift and Ken offered to come in early and help the second shift. Ken is always willing to jump in and help whenever he can. Ken always goes above and beyond for the department.



Maris Olson – Labor & Delivery

We really appreciate Maris's flexibility to pick up extra shifts to help cover whenever there is a need or a sick call-in. Her willingness to always help the team is ex



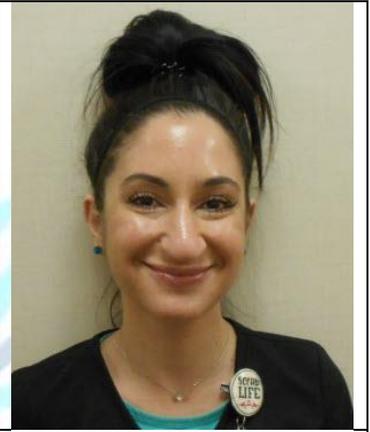
Joanna Pacocha – Rehabilitation Svcs-IP

Is Tree-mendous for: Demonstrating a high level of expertise while conducting a cognitive assessment while both educating the patient and students in the room.



Maria Pappas
– Frankfort
Diagnostic

Sarah, Carrie, and Maria are such a compassionate team of nurses. They are entirely dedicated to quality care for our patients. When you visit the Frankfort Oncology team, there are no strangers. Each patient and family member are warmly welcomed into a caring and loving environment. Their positivity help promote healing in our patients and camaraderie amongst our team. Each patient is cared for as an individual and given the utmost respect. They are entirely dedicated and work tirelessly to ensure our patients' needs are met



Elizabeth Parkinson
- Housekeeping

Liz is very thorough cleaner she never misses the small things, she is very good at maintaining a good attitude and keeping a smile on her face. I love when she come in even though its not for long I look forward to the daily conversation, while she cleans. she is always willing to help other and has helped me a lot and always willing to do or get me what ever I need.



Kendra Pauley
– Riverside
Watseka
Primary Care

Kendra has been instrumental in providing training for new nurse's hired and goes above and beyond to help in anyway to provide the best care for our patients. Kendra is a team player and has welcomed our new provider Dr. Badwan and made is transition seamless. Kendra leads the primary team with respect and ensures health maintenance and quality measures are addressed at each patient visit. I am nominating Kendra for the Tree-mendous award because of her leadership and excellence in providing quality care to our patients.



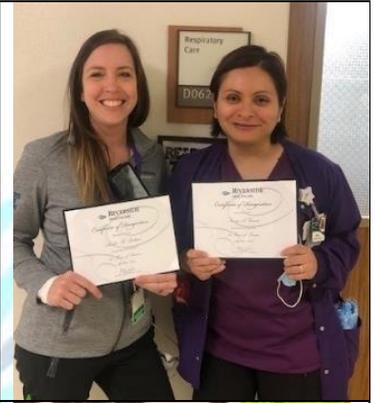
Sarah Penkas
– Cancer
Treatment
Center

Sarah helps to keep the clinic running smoothly. She helps the doctors with whatever they need and never backs down to a challenge. Cancer treatment is always changing and along with it, Sarah helps the doctors facilitate new things. She is wonderful with the patients and excellent in her skills. Her innovative ideas and organization has helped in keeping track of the many different facets of the job. She is truly TREEMENDOUS!



Amber Perkins – Respiratory Care

Amber has shown amazing teamwork when it comes to patient care and safety. Amber agreed to switch her entire shift and move to night shift for 8 weeks during our trialing times of staffing challenges. Amber has a very busy family of her own, but has been a such a huge help our department with her schedule change in order to safely take care of our patients. I appreciate her time and commitment to Riverside! Thank you, Amber :)



Amber Pesavento – Emergency Service

Amber is still fairly new to the ER, but she jumps right in and does whatever is needed of her. She is kind and compassionate with her patients. I personally heard her deal with many difficult patients in one shift and she never lost her cool. She asks questions and helps her team out whenever needed. Thank you for being amazing!



Karen Pijus – ICU

When we lost our second full time secretary 2 years ago Karen stepped up and started working four 10 hour days. These days ended up being 12 hour days. She keeps the unit running smoothly by monitoring visitors, keeping data reports, keeping the unit picked up, and ordering supplies. Karen is everyone one's right hand man!



Gabriela Pizano – Medicare Unit

Patient Joan L, retired RN, "walked in with a smile, asked how she could help, and completed a simple task that 3 others had deferred to a C.NA. Because of her professional behavior I felt it important to share". Way to go Gabby -- Service Recovery !!!



Amber Porter
– Diabetes
Rehab

Amber has been with Riverside approximately eight months now. She came to us with limited medical background, however, never worked in a CT position. There was something about her during her interview that said, " you need to give this girl a shot." Best decision ever! Amber emulates what it means to be a team player. Once her work is completed, she will always ask her colleagues if there is anything she can do to assist. Additionally, she is always stepping up and wanting to learn more. Amber is a quick learner and can take on a larger than normal work load. She prefers to stay busy and will find things around her to do. Her work is completed efficiently and with little to no errors. Patients are roomed timely and informed of any delays in care. Amber is not afraid to offer suggestions that will improve workflows in the clinic. She is always on time and willing to work extra to get the job done. Amber rose above a conflict with a coworker and while difficult to show up everyday, she did it. She is sensitive and caring and is an excellent example of Riverside's mission and values. Riverside is a better place having Amber on their team. Thank you Amber.



Jill Randles –
Medicare Unit

Jill has willingly stepped up to help out 'wherever is needed' to get the most benefits to Miller. Specific actions I have seen include: taking the load of Careplans, splitting the Intermediate MDS requirement with Stephanie when Jess was pulled to the floor, conducting the vaccine clinics, trialing IPA assessments to confirm higher PDPM payments (achieving a \$200 daily increase on the last IPA implemented:), and entering a significant amount of test results! It's a lot. And your willingness to "SEE" what needs to be done to benefit the Miller Residents and Community - is very appreciated.



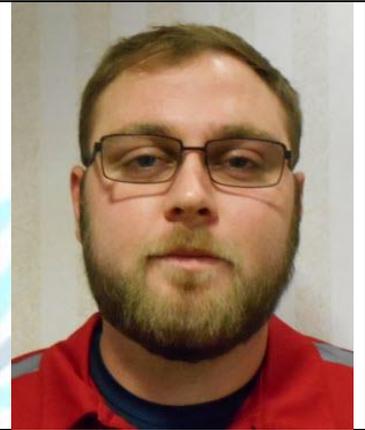
Wayne Rankin
– Materials
Management

Wayne has the best work ethic of anyone I have ever met. Full stop. Honestly, it is always a relief when he is on the schedule, because you already know that whatever may happen or however short staffed we may be, it will still get done and get done right. Wayne also has the indispensable ability to know when and where he is needed most. It is fairly easy in our storeroom to fall into a specific lane, focusing only on that aspect of our department, but Wayne seems to always know exactly where he is needed most and steps into the critical gap, making it seem like there was no gap to begin with. This mean that Wayne's hard work often goes unnoticed, even while he is making everyone else's life easier. But we see it. Thank you, Wayne, for literally every day. Wish we had a couple more of you.



Zach Rapp –
Maintenance

Zach has become an extremely valuable member of team. He has been instrumental transitioning from our old Boiler plant to the new plant. He has embraced all the new technology that has come with the new plant. He identified a potential serious issue with equipment and made a quick repair preventing further damage.



Bruce Reardanz –
Laundry

I proudly nominate my coworker and super, terrific guy, Bruce Reardanz. Bruce is the supervisor of Laundry. Bruce works side by side with his staff, leading the way. He makes sure all shifts are covered. If they're not, Bruce will pick up the shift himself. He works tirelessly to keep up with the growing demand, even with the challenges of being short-staffed persist. Bruce always has a positive attitude. He is always willing to step in and help anyone else out that he runs across while making his rounds. Riverside is so fortunate to have such a tree-mendous employee. Bruce deserves the highest praise.



Laura Redenius –
Labor &
Delivery

Laura has seen many new staff through their orientation periods in L/D. Laura challenges the new staff to take ownership for their learning by challenging them with different situations and assigning self-study. The orientee must come back prepared and their is discussion following the assigned homework. The orientees really appreciate this type of learning and have praised Laura for her dedication.



Tiffany Regan –
Geriatric
Psych

Tiffany's teamwork and dedication to help her team had always been consistent. She had always been flexible of her time to pick up shifts, even few hours on her days off to help her team.



<p>Sarah Regnier – 2Med/Peds</p>	<p>Sarah exemplifies high standards when providing quality care to our patients. Her patients also recognize her with connections she has made, education she gives and communicating expectations and delays. She has successfully on-boarded new staff this past year. Her new nurses that she as trained have lovingly expressed that she is like a drill sergeant and have also said this has helped them become focused to be the best that they can be starting out in this profession. This is why I am recommending Sarah for the Treemendous award. Everyone would agree that if they needed care for themselves or a loved one Sarah would be a comforting face if she was the nurse on duty that day. Thank you for your excellent care you provide to our patients and families.</p>	
<p>Colin Reilly – Medicare Unit</p>	<p>A patient was excited to hear Christmas Carolers, but they didn't arrive. The patient became more anxious as time went on. So Colin joined with 2 other staff members to sing Christmas carols, 'hamming it up' and putting a huge smile on the face of the patient. Way to go Colin. Thank you for your KINDNESS!!!</p>	
<p>Andrea Robinson – 4Rehabilitation</p>	<p>Andrea OWNS her work. When given assignments on the unit, she ensures that she completes them and does so with pride in her work. She is beyond dependable. She is a great asset to our team.</p>	
<p>Monica Robinson – Mental Health Unit</p>	<p>Monica is always thinking what's best for her patient. One time, one of our patients was a very picky eater. She only wants to eat something that was red in color. She went above and beyond and communicated with dietary to bring this patient tomato soup; spaghetti, red jello, etc. Patient was able to eat what Monica ordered for her! Monica was providing patient centered care based on what the patient wants to eat so she could have nourishment.</p>	

**Nicole
Robinson –
Nursery**

I appreciate how Nicole is a team-player and always comes when there is a concern with a solution. Nicole is cross-trained to the OB floor and does a great job when assigned there. Nicole also assists the FBC & her team by picking up extra shifts when the need arises. We really appreciate Nicole's commitment to the team!!



**Rebecca
Romania –
Behavioral
Health Intake**

Rebecca comes to work every morning ready for work. She sends out an important email about all the patients we saw the previous day. The email is not something she has to do, but something I have asked her to do for me. She gets along with her colleagues and is not afraid to tell me what she needs to complete her job better.



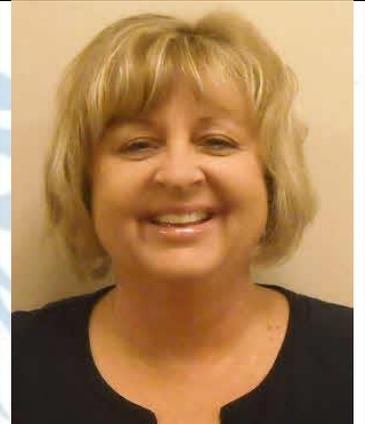
**Karen
Rozawalka –
Operating
Room**

Karen has built a trusting relationship with everyone in perioperative services. People know when they ask Karen to do something, it will be done correctly and in a timely manner. She is constantly looking for opportunities to make workflows easier for clinical staff, find avenues for the organization to take to cut costs without impacting patient care and is always there to lend a hand and her expertise.



**Kim Ruckman
– Obstetric
Unit**

Kim is very frequently mentioned during Leader Rounding and has been nominated several times for a DAISY award. I really appreciate how Kim forms relationships with her families to provide the very best care and experiences for them!



Natalie Russell – IMCU

Natalie is a natural leader. She has risen to the challenges of today healthcare environment. She is filling in as a charge nurse and is leading with grace. She always has a staffing plan, preplanning and has a great knowledge of the throughput of the unit. She is precepting capstone students and is actively teaching critical care knowledge with her students. Keep rocking Natalie!!! Your efforts are noticed!



Sharon Schneider – Bour OP Center Radiology

I would like to nominate Sheri Schneider for the TREE-mendous award. Sheri has been a long time Riverside employee. She is always recognized as being the “lady” at the desk when you come into the Bourbonnais Campus. Sheri can identify patients as they walk in and know exactly what they are here for and what their needs are. Sheri is always making a connection with her patients. She knows where they live, where they grew up, and their family members. Sheri makes this large community small and makes Riverside feel like a home for our patients. She doesn’t make it feel like an appointment to have a medical test completed, but just a stop in their day to chat with friends and meet new ones. She makes a conscience effort to get know our patients and make them feel as if they are the only one that matters right now. Sheri is also our top PATOS collector. She understands the importance of up front collection but never makes a patient feel as if they have to pay. Her way with words is informative but yet gentle. Sheri does great work here at Riverside!



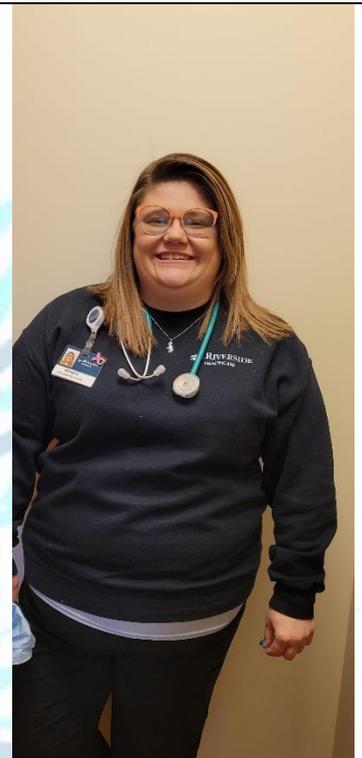
Connie Schroeder – Rehabilitation Svcs-OP

Connie has been considered a lead at our OT Hand Clinic since its origination. Each year she sacrifices her time and energy beyond expectations. Connie leads this group by holding monthly case reviews where she discusses specific medical diagnoses/situations with the staff as a learning opportunity. Most recently she stayed the night in town at a hotel so she could make it into work the next day knowing there was a snow storm coming in. The clinic would not be as successful nor grown to the volume it has today without her. Connie is truly Tree-mendous and deserves recognition for the work she has put in for this clinic and Riverside.



**Heather
Schultz –
Neurosurgery
Consultants**

Heather has only been with Riverside for just over 6 months but, during that 6 months, she has gone above and beyond when it comes to being a team player! Heather has not only floated to other RMG clinics on weekends but has picked up numerous shifts on the inpatient units to help out with the staff shortage. She has been very eager to learn new tasks and learns very quickly! She is truly represents what a true team player is!



**Brittany
Seagren –
Riverside
Watseka
Primary Care**

Brittani has been instrumental in various ways; helping with overflow of patients when the primary care providers have been off, helping with refills of medications, doing patient result call backs. Brittani is very helpful in the Immediate Care and has multiple times offered support to the tech's when they are struggling with a registration, or rooming multiple patients. Brittani is a team player and an asset to Riverside Health Care. The patients in this community love Brittani and many ask for her to be their primary care provider. Brittani takes the time to listen to our patients and genuinely cares for their well being.



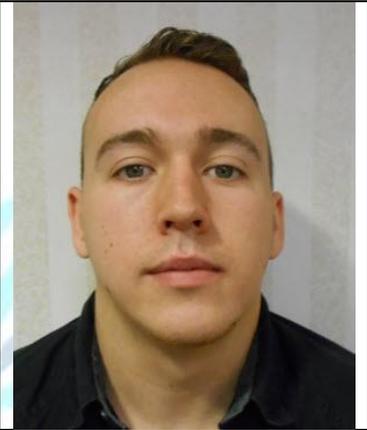
**Latoya Shelby
– Medicare
Unit**

Latoya noticed that no family member or visitor had acknowledged a resident's birthday, so she fixed him up with ice cream and treats from the kitchen, and tried to make his birthday special. Way to go Latoya! to notice this detail and take time to make the day amazing. What a kindness shown to others!! Thank you.



Jacob Shepard
– Radiology

Last week he brought down a patient for an exam, the patient noticed that she couldn't find her phone anywhere. Jacob offered to go back to her room and look for it. However he could not find it anywhere and went through the soiled linen bins up on the floor and found her phone accidentally wrapped up in her sheets that were taken off her bed. The patient was extremely happy and grateful he went above and beyond for her.



Amy Sherrell
– MH
Specialty Unit

Amy is the "Mom" of the unit. She always makes sure that the staff are ok and fed. She has a contagious laugh that will turn any frown upside down. She does an amazing job at training new nurses and gives excellent patient care. She is kind and compassionate to all.



Amy Shronts
–
Rehabilitation
Svc-IP

Amy covered the hospital as the only speech therapist for several months. While maintaining quality patient care, she also helped to develop with others the new dietary needs for the tower to maintain compliance. She also delivered quality education to all those affected by the new changes.



Jeanine Sims
– Obstetrics
Unit

Jeanine not only helps on the OB floor, but is always happy to go help on other units where there is a need. She changes her schedule around to make sure that she can be available. We really appreciate Jeanine's flexibility and willingness to help in other areas to serve our patients!



Bernadine Skaggs – Bourbonnais Primary Care

Bernadine is an integral part of our team at PCA! She embodies the meaning of ONERiverside by being a team player and keeping the office moving. She is always willing to float to other clinics where needed and come in early or stay later for the better of the clinic. Without Jean and the rest of our front desk team here at PCA we would be lost!



Allison Sloan – ICU

Allison is great at thinking outside the box to provide the best care with the resources we have. She was willing to trial the staffing contingency plans and was able to give great feedback on how to fix it. Allison has joined the nursing voice and brings concerns with solutions to the meeting. Allison knows that happy nurses provide care to happy patients.



Nicole Smith – Education

Nicole is a gift to the ODL team! Her wealth of nursing experience and expertise across multiple specialties has allowed her to shine in her role as an RN Educational Specialist. Her knowledge of (just about) all things nursing makes her a valuable asset to the many councils and committees she serves on. She does a phenomenal job ensuring accreditation and compliance for Stroke, Chest Pain, Heart Failure, etc. Her work has been recognized by internal stakeholders and external agencies. For example, a course Nicole created to created for annual observation education was commended and selected as an exemplar to be shared with other hospitals, as it was the best example the surveyor had ever seen. Riverside was ultimately invited to share our practices, in large part, due to Nicole’s great work! Her work is always exceptional and she excels with any project or task she is given. Nicole has been instrumental in the success of the New Graduate RN Transition to Practice Program, frequently serving as faculty and creating fun and meaningful learning experiences. She has provided strong leadership with RQI implementation and oversight. Her coordination, facilitation, and documentation of Mock Codes across the health system is remarkable. She is truly gifted when it comes to graphic design. Nicole has taken on nursing continuing education coordination recently and has done an outstanding job. She is a true team player and consistently shows grace while juggling multiple priorities. Despite her busy work schedule, Nicole is invested in her own professional development. She has recently enrolled in



	<p>graduate school in a rigorous MSN/MBA program and is pursuing another national nursing certification in Nursing Professional Development. Besides being a TREE-mendous colleague, Nicole is a great person. She frequently volunteers her time and talent to serve others and she is a strong advocate for individual nurses and the profession. Nicole is a true role model for all nurses and we are blessed to have her as part of our team.</p>	
<p>Denise Smyly – SLC Assisted Living</p>	<p>Denise is our team lead at Riverside Senior life here at the Westwood campus. She is constantly flexing her schedule to make sure that our team does not run short and that her residents are well taken care of. Denise gets to know all of her resident to help better individualize their care. She treats all her residents like family and goes above and beyond for all of them. They all appreciate her and know when she is off for the day. I would best describe Denise as like the glue that holds the CNA's together- making sure that they have all that they need, mentoring, helps give constructive criticism to help better the team as whole, etc. Thank you Denise- all your hard work and dedication to this team is greatly appreciated and valued.</p>	
<p>Laura Snow – Labor & Delivery</p>	<p>Laura is an amazing clinical Team Leader with her forte being staff education. Being clinically strong, Laura is pivotal in policy revisions & quality work for our M&M meetings (case abstracts). Laura jumps in and assists all three areas when an influx of patients occurs and staff are grateful for her help! no job is ever to big for Laura to help with and she always brings her "A" game to work. I just wanted Laura to know how important and valued she is to our leadership team in the FBC.</p>	
<p>Karol Spencer – Materials Management</p>	<p>Karol was vital in dividing ER's Omnicells into two separate, identical cabinets leading up to the ER divide. This is a task that takes much more time, skill, and finesse than it looks like to those who have never done something similar, and she hasn't gotten enough credit. In fact, Karol is our resident Omnicell expert, and we lean quite heavily on her anytime it relates to Omnicells, especially the reorganization of existing cabinets and the building new ones. It is hard, technical work, and if it is done correctly will never be noticed. Thanks for all you do, Karol!</p>	

**Joanna Stevens –
RMG Internal
Medicine**

Joanna continually comes to work with her highest thinking on work days that can be most enduring, such as patients who need EKG's before the provider gets in the room. Patients who come in with chest pain or need an EKG prior to going to surgery, Joanna is there to prepare the patient and me as the provider with her strongest commitment to excellence in her daily work. (OK, some times my chest pain patients are back to back, and it's nothing to prepare 6 patients for surgery in a day!) Joanna does the EKG before I ever get in the room. Joanna still works in-patient staffing when called upon to do so, the charting is all different; the level of care is different than outpatient care and she is there, always in the right place, for Riverside. Joanna also goes to other outpatient offices when pulled from Bourbonnais Internal Medicine, she has offered work flow changes, suggestions for rooming patients and patient care and gives words of comfort and reassurance to each patient she meets. Joanna loves and appreciates the autonomy that her position provides each and every day she works. She is a TREE-mendous example to all of us.



**Molly Sthay –
Care
Coordination**

Molly is great at documenting concerns with all relevant information when things need to be escalated to leadership. Molly is also very kind to all of her coworkers and leaders. She jumps in and helps out with whatever is asked of her. She helps cover various shifts as needs arise. She never complains about the different changes, she just rolls with it!



**Kristin Stojcevski –
Finance**

Kristin has done a remarkable job during the AP automation implementation project. She has put in countless hours into the project between set up, testing and re-testing. This effort has not gone unnoticed.



Tarishka Strickland – SLC Assisted Living

Tye goes above and beyond every day that she works in this building. She is great mentor and leader in our memory care department. She helps train a lot of her new nursing assistant employees in memory care. She takes the initiative and makes sure that every resident gets the care they need and deserves. Caring for a memory care individual is not always easy, but she gets to know every individual resident down in our memory care and their story to help better care for them and make the residents feel like they are at home. She also makes sure she communicates with the rest of her team if there is something abnormal with a resident and follows through to make sure they received everything that they need. She consistently always comes to work with a positive attitude and smiling face. The work and effort she gives to our memory care residents is very appreciated!



Cathy Stygar – Obstetrics

Cathy is consistently recognized by her patients through leader rounding and has accumulated several DAISY nominations to date. Cathy consistently brings her A-game to work with her. Just wanted Cathy to know how highly we all think of her and the care that she provides for our patients.



Allison Swallers – Human Resources

Allison processes each and every new hire for the organization. As we know, this year has been especially busy with record numbers of individuals being hired. Alison maintains the highest standards of customer service with each and every person she processes, while ensuring the standards of quality and compliance are met. Thank you, Alison, for representing Human Resources and Riverside with the highest degree of professionalism!



Alicia Szabo – Emergency Service

I would like to nominate Ali S RN for a tree mendous award for her comfort and compassion towards a young mental health patient. Ali was the primary nurse for this 13 yr old patient. The patients mother was on the icu unit in critical condition and they were withdrawing care on the day Ali was taking care of her daughter in the ER. The patient had no other family members (her father and grandmother recently passed away). Ali took the patient up to lcu to be with her mother while she was passing. The comfort and compassion she provided to the patient was amazing. Thank you Ali for providing this opportunity for the patient to say her final goodbyes to her mother.



<p>Ashley Taetsch – Revenue Integrity</p>	<p>Ashley has taken on a brand new and important role within Revenue Integrity department. This new role has allowed Ashley to show off her skills and work ethic and she has truly made the position her own successfully. Ashley comes to work every day with a positive attitude and consistently shows compassion and care to all team members and departments she encounters. Her drive to succeed in her role has really made her stand out, and we are very grateful to have her a part of our team.</p>	
<p>Leroy Tate – SLC Experience Team</p>	<p>I am nominating LeRoy on behalf of the number of people who have expressed that LeRoy most definitely deserves to be nominated for Tree-mendous. LeRoy exceeds expectations on a daily basis. I am frequently told by our residents, staff, leadership staff and by LeRoy's peers how he makes life so much easier. LeRoy is friendly, has a positive attitude, always willing to help in any way that is needed and quick at solving areas of concern. Recently, residents pointed out that the basement in the Independent Living was in disarray and needed some attention. Within a day, LeRoy had not only arranged the items that were out of place, but the area was reorganized and the floor was cleaned and polished – it looked like a new basement!! Most importantly, LeRoy is a kind soul. He is gentle, patient and joyful and always brightens the day of everyone he comes into contact with. Thank you LeRoy for being such an amazing person!</p>	
<p>Jordan Thoma – Medicare Unit</p>	<p>Jordan -- I don't read all of the nursing notes, but I do review many of them -- to keep in tabs with what is happening. Nursing progress notes are extremely valuable to 'telling the patient's story' for the next shift, for the SW, for the physicians, and also-- for litigation and public health. Last week I noticed a Fall progress note that you had written. It was EXCELLENT! describing the incident, the resident response when questioned why she fell, the notifications and the interventions -- and your HUDDLE documentation also painted a more complete picture. AND -- the Post Fall Flowsheet was completed well. Way to Go Jordan! And thanks for describing the investigation that you completed as the fall was discovered. Keep up the great work!</p>	
<p>Michelle Thoms – NH Administration</p>	<p>I just want to give a shout out to Shelly, there has been a claim from our old system that we have felt we were owed the money for and today it was paid in full. This will be almost \$20,000 off our Health MedX books from 2018. Thank you Shelly for keeping up the fight!</p>	

Jodi Thompson – 3 Cardiac Tele

She is my preceptor and her patience, knowledge, and nursing experience is above and beyond.



April Thurman – SLC Assisted Living

April Thurman is a newer employee to us. She comes to work everyday with a positive attitude and smile on her face. She goes well above and beyond her scheduled FTE to help the team out as well as making sure our residents are well taken care of. Her hard work and dedication to Riverside Senior life does not go unnoticed and is very valued here. She is not afraid to jump in and take on an extra assignment if asked. Thank you April for your commitment to our team- we appreciate you!



Mark Truesdell – Maintenance

Mark is a vital part of the SLC Maintenance team. His positive attitude is valued by his teammates and the SLC residents alike. Mark always makes time to chat with the residents and treats them like family. He is quick to respond to maintenance requests and is willing to help out in any way possible. Thank you for all of your hard work and for being "TREE- Mendous"



Holly Upton – SLC Assisted Living

Holly Upton has been an employee for a little over five years. She is remarkable in all that she does. She works midnight shift as C.N.A. in our Memory Care unit. Taking care of a memory care resident is not always easy with challenging behaviors and wandering residents let alone working midnight shift on top of it. She makes sure that everything runs smoothly throughout the night and assist the residents who have trouble sleeping at night or adjusting. She consistently goes above and beyond for her residents and gives the best care possible. She is a great mentor not only for her team but as well as to new employees that come through our doors. She gets to know every individual resident down in our memory care and their story to help better care for them and make the residents feel like they are at home. She went out of her way this Christmas to give every residents a Christmas T-Shirt and they all LOVED it. She comes to work with a positive attitude and smiling face for her residents.



	<p>And last but not least, she picks up many extra shifts to help her team out and make sure that the residents are well taken care of. Thank you Holly for all you do for our residents!</p>	
<p>Fidelia Vent – NH Experience Team</p>	<p>Fide goes above and beyond for the residents. She listens to their stories. She spends time with them when they are down and out</p>	
<p>Danielle Wagner – Watseka Diagnostic</p>	<p>Danielle jumped in when a therapist was unable to keep scheduled patients. Before asking Danielle had already moved patients over and re-arranged her schedule to accommodate patients and get them in for their treatments. Danielle continues to show commitment and compassion for her patients. Danielle is a team player and consistently strives to do what is best for our patients and the organization. I am nominating Danielle for the Tree-mendous award for her continued vision to make each patients treatment fully exceptional.</p>	
<p>Sheryl Waldvogel – Quality Improvement</p>	<p>I am nominating Sherri Waldvogel for Tree-Mendous recognition. Sherri is the Quality Improvement Specialist in the QI department. She is a supportive behind the scenes role, a role that may sometimes get unnoticed because the work flow continuously runs smoothly. Sherri has been a valuable resource in many of the operational work flows of the QI Department. Data submission is always on time and when opportunities are identified with data submission it allows the team to proactively address before submission. Sherri often displays acts of kindness to boost morale among team members. During the recent holidays, she's bought in theme related masks to share with the entire team. She's an active participant in the various activities that occur in the department. She can be found assisting other co-workers and when given a new project she approaches it with energy and welcomes professional growth challenges. It's always great to have someone like Sherri who cheerfully is always willing to lend a hand in support of the success of the team and organization.</p>	

<p>Stephan Warnell - Maintenance</p>	<p>Stephan is one our more tenured employees in the Powerplant. We've had quite a new employees join our staff in the last year or so. Stephan is a consistant, reliable team player. Shares his knowledge of the Facility with our new Team members. He is a resource for our Department</p>	
<p>Alexi Weber – Revenue Integrity</p>	<p>Lexi has been a huge asset to the Revenue Integrity team regarding EPIC contract management. She is detailed-oriented, is not afraid to ask questions for further knowledge and understanding, and commits to projects through fruition. Her positive attitude through the daily workflow and tough projects help to make the process easier and is comforting to the staff around her. We are very lucky to have her within Revenue Integrity and cannot wait to see where her future lies within the organization.</p>	
<p>Colleen Wepprecht – Education</p>	<p>During our initial and subsequent responses to the COVID-19 pandemic, Colleen stepped up, especially when she helped ensure the clinical side of the vaccine clinics ran smoothly, despite short notice and unexpected challenges. She is always cheerful and willing to help out any member of her team, making her a joy to work with! During our initial and subsequent responses to the COVID-19 pandemic, Colleen stepped up, especially when she helped ensure the clinical side of the vaccine clinics ran smoothly, despite short notice and unexpected challenges. She is always cheerful and willing to help out any member of her team, making her a joy to work with!</p>	
<p>Nancy Wessels – Breast Center</p>	<p>Nancy Wessels has earned a TreeMendous nomination by her work ethic and attitude. Nancy is a 25 year Riverside employee. Recently, she has learned a new imaging modality and was appointed a super user in second modality. Without hesitation, she is learning a very important role as a QC mammographer at our Bourbonnais Campus. She works at multiple locations and rotating shifts without complaining. She is an asset to the department! Her positive attitude and personality shows as a role model for other employees. Routinely, Nancy receives connection cards from her patients commenting about her care and customer service. Thank you Nancy for being a TreeMendous team player in the mammo department!</p>	

<p>Elizabeth West – Cancer Treatment Center</p>	<p>Liz is absolutely THE BEST at what she does! The patients love her as do her fellow coworkers. Her compassion and kindness complement her knowledge and skill. She is often requested by patients. We know that a day with Liz will run so much more smoothly than without her because she is excellent at helping to keep the schedule on time.</p>	
<p>Ryan Whitesell – ICU</p>	<p>Ryan has been awarded a Daisy award and then nominated for a second. This shows how Ryan makes a connection with his patients and the families. Ryan also does a great job precepting new staff in the ICU. He is willing to share his knowledge of critical care with new nurses and the nursing students who float through the ICU. Ryan has also flipped from days to nights and then back again to help accommodate staffing needs. He does what it takes to provide amazing care!</p>	
<p>Katrina Whitten – Mental Health Unit</p>	<p>Katrina Whitten is a consistent role model on her attendance and her willingness to pick up shifts to help out not only her team but also the other BH Teams. She is always willing to be flexible on her personal time to help out. She came in early one shift to relieve me around 9pm when I stayed over to staff unit, so I could go home (since I have been here since 7am). Katrina has also stepped up to be charge nurse on off shifts.</p>	
<p>Barry Wilkey – Maintenance</p>	<p>Barry is our Grounds mechanic staff member. In addition to his Grounds responsibilities/duties he maintains our fleet of equipment. Makes emergency repairs to our equipment minimizing downtime. Has customized equipment for our facility increasing efficiency of staff. Goes above and beyond to get the job done.</p>	

Elliot Williams
–
Maintenance

Elliot continues to go above and beyond to ensure the facilities under his responsibility are safe, well maintained and functioning properly. He continually proves to be an important contributor to the success of the maintenance and facilities department. He wears many hats at our organization and does a fabulous job making sure everyone's needs are met in a timely manner and always with a smile on his face. During his short time with Riverside, Elliot has accepted a promotion to Maintenance Supervisor for the North Campus. His hard work and dedication has set an example and inspired his team. Thank you, for all you do day in and day out to make Riverside Healthcare a better place.



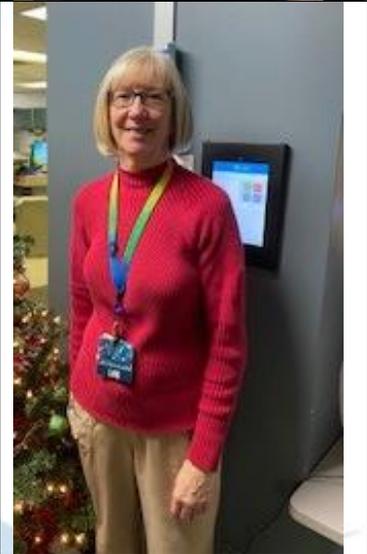
Heather Williams –
Momence
CHC

“Heather Williams is a Care Associate/Care Tech for the Momence clinic. Momence recently had several staffing resignations and new hires. Heather is the rock that keeps the place running and always goes beyond what is expected. She works the front many times by herself and does a fantastic job and all with a smile. Heather is consistent, thorough, dedicated, and provides an exceptional experience for the Momence patients. Thank you, Heather, for being so Tree-mendous. RMG is very lucky to have you on their team!!!!”



Susan
Williamson –
Lab

Susan is a Tree-mendous employee. In addition to Susan's own departments in the lab, in the last year she has taken on the responsibility of making sure that immunology and molecular departments were running smoothly. It has been a transition for the lab to determine who would take on these specific departments and what testing platform fell where. She kept up with proficiency testing making sure it was completed and submitted. Also made sure that the maintenance and Quality Control were completed for the areas. At our CAP inspection she did a wonderful job answering questions about testing platforms that fall outside of her departments. She is truly a wonderful team lead and employee.



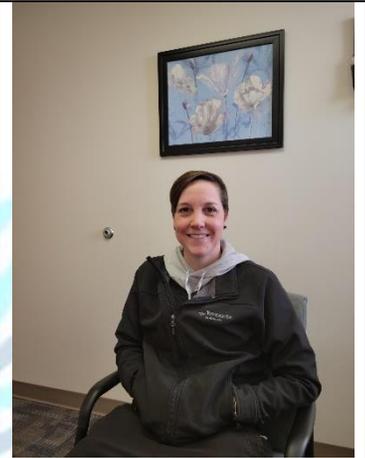
Deana Wilson
– SLC Admin

When you think of a TREE-mendous employee the first person that comes to our mind is Deana. She finds the JOY in everything, even with the toughest situations. She provides excellent leadership to her team and also supports all departments in more ways than one! She leads by example and with a servants heart. Not only does she go above and beyond for her residents within our communities and gives it her all, she does the same for her employees. There are not enough “Thank You’s” to show how grateful we are for all that you do!



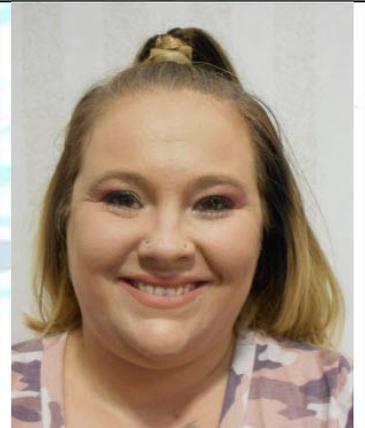
Ashley Winterrowd – Home Health Care

I would like recognize Ashley Winterrowd PT for her Tree-Mendous work ethic and consistent motivating attitude to get patients up and moving. Ashley has consistently gone above and beyond to help out when and wherever she is needed. Her motivating spirit and enthusiasm to her profession is outstanding. At any time, you can call on Ashley to see extra patients without complaint. She is always willing to juggle and flex her schedule to provide care. She consistently receives positive customer service remarks and is asked for by name by many patients. Of particular value to Home Health, Ashley's positivity has assisted the agency in receiving high patient satisfaction scores. She is a team player consistently surpassing job expectations. Ashley is a blessing to have as part of the Riverside team! Thank you Ashley for your continued dedication and contribution to Home Health Care!



Amanda Wolfe – MC Assisted Living

When Amanda Wolfe arrives at work she is ready to go, she has an uplifting friendly attitude every day and loves caring for the Residents. Amanda recently bought some puzzles for the residents she cares for and stated how much fun she had picking the puzzles out. Amanda engages with the Residents by bringing them joy. We are so grateful to Amanda for bringing Joy to our World.



Tanjia Wright - Medicare Unit

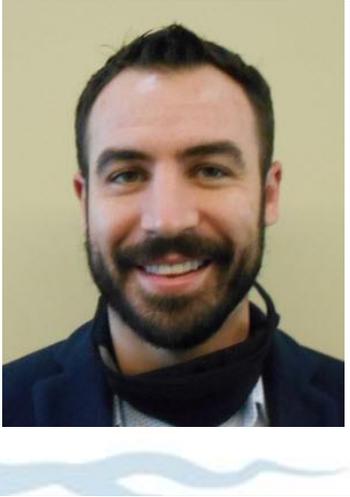
Tanjia recognized that a resident was struggling with her hair that was matted and uncomfortable. She took extra time in attending to the resident and assisting her to feel more comfortable. Thank you for doing the extras that make each resident feel welcomed and supported at Miller



Shannon Yuhasz – Respiratory Care

Shannon has stepped up to help her team by working extra shift hours and on different shifts as needed to support the Respiratory team. Shannon took the lead on making sure that Respiratory Care Week was well recognized by keeping the Respiratory team involved in many activities, recognition and fed with great food. Shannon has gone above and beyond maintaining a positive attitude and teammate to her peers. Shannon and the model of teamwork she has shown to our team.



<p>Kerry Ann Zawacki – Mental Health Unit</p>	<p>Kerry Ann is always an efficient charge nurse with good decision making for staff and patient safety. In addition to this, she made her team always gets a lunch or dinner break.</p>	
<p>Mikayla Zilm – Medicare Unit</p>	<p>Mikayla joined 2 other staff members to bring Christmas joy to one of their patients. The pt was anxiously awaiting Christmas carolers, and was disappointed when they did not show up as scheduled. So the 3 staff members joined together to sing Christmas songs to the pt, having fun with their show!! This put a huge smile on the patient's face, and installed him with the joy of Christmas! Thanks Mikayla for this fun and kindness shown to others.</p>	
<p>Justin Bruno – Operating Room</p>	<p>Justin has been an insurance contract builder in Revenue Integrity at Riverside for about a year when he was given the opportunity to transition into a role in OR. Justin had been handling the work of 2 contract positions at the time of his promotion. His work ethic and integrity led him to volunteer to continue to build the contracts that are critically needed by the organization in addition to learning his new role. He continued to assist the Revenue Integrity Department for 3 months after his official "last day". In addition, he has helped orient and train two new contract builders for the Revenue Integrity Department. Justin is always pleasant and helpful and sees the positive in all of his interactions with staff. He always assists even though he is very busy with his own job. Riverside is a better place to work because of Justin. He exemplifies the Riverside mission every day.</p>	
<p>Lynn Christian – Employee Wellness</p>	<p>This year, Wellness was incorporated into the Human Resources space, and formed a "blended family." From the beginning, Lynn jumped right in to help form a cohesive team. In addition to taking on some traditional HR responsibilities, Lynn never hesitates to help with major HR initiatives. Beginning with the recognition dinner, which incorporated two years of recipients because the 2020 dinner could not be held due to COVID, Lynn coordinated much of the planning and implementation of a dinner for more than 400 people. Lynn also provided essential assistance with the benefit open enrollment process by allocating her own resources during the busy REACH season, and at the same time, coordinated and implemented the organization-wide Attitude of Gratitude program. Thanks, Lynn, for all you do for the good of our departments, and for the organization!</p>	

Samantha Hillard – Scheduling

Samantha accepted the manager's position in April. At that time, scheduling referrals were at an all time high and the department had a staffing shortage. Under Sam's direction, in a short time, Sam had the referrals current and staff recruited. Sam took a deep dive into workflows to make the department run more efficient for patients and staff. She has been able to build a team that is extremely positive, understands the mission of the department and the organization, and highly efficient. Sam's dedication to the organization makes her a Tree-mendous award recipient.



Brian Joiner – Maintenance

Brian is our Grounds Supervisor. He has shown outstanding leadership qualities since transitioning into his roll with grounds. Whether it's the day to day operations of the Dept. , managing landscape/asphalt projects, or communication with staff and residents on their properties. Everything Brian does is spot on.



Amber Krumweide – Revenue Integrity

Amber is a new manager for Revenue Integrity and just as she started her director left for some time out of the office. Amber stepped up to continue day to day operations as well as handling 3 new employees to the department through orientation and regular job roles. She not only handled all of that but was able to come up with a new idea for communicating with Revenue Integrity department by creating and email box entitled "ChargeCapture" for all questions related to our department. Amber did all of the above with a smile on her face and positive attitude. She never lost her enthusiasm for doing a great job and was polite and professional in all of her encounters with Riverside employees Amber truly lives the Riverside mission everyday and we are blessed and grateful to have her.



Tiffany Long – MH Specialty

Tiffany has gone above and beyond in her role as a new manager. She has worked multiple shifts on the floor and covered when staff members are out. She is a problem solver and works to come up with solutions. Even when she has worked over 12 hours in a day, Tiffany will come back the next day willing to do it all over again.



Erika Ohlendorf – Nursing Administration

With limited notice to prepare for Magnet re-accreditation, Erika was asked to assist. Regardless of the task, Erika steps up with a positive attitude and One Riverside outlook. With Erika's assistance and guidance, Riverside achieved Magnet reaccreditation. Although it was a group effort for Magnet, Erika's energy and positive approach in all that she does makes her a Tree-mendous member of the team!



Kristi Panozzo – Quality Improvement

I am nominating Kristi Panozzo. Kristi is “All In”, she is fully committed to the Mission and Vision of Riverside. She gives 100+++ to everything she does. Kristi is our cheerleader, she always has a smile on her face and is very encouraging. She has done a phenomenal job during these past 9 months as Manager of QI and Population Health. For the majority of the year Kristi has been in a dual role as the Quality Coordinator and Manager. She lead a successful Stroke accreditation survey this past June with one NC-2 finding. In 2021 the organization achieved GWTG Stroke Gold Plus award, Type 2 Diabetes Honor Roll, and we were 1.7% off from hitting the Honor Role Elite status. Kristi being the leader identified the opportunities and provided options to the team on how Elite status could be achieved. The recognition highlights RMC commitment and dedication to improving stroke patient care. Kristi has put in many hours building the Population Health Team and workflows. She’s passionate about improving the health and lives of the community served by Riverside. Through this work this year Kristi and team have touched the lives of many patients, especially those who are vulnerable or less able to help themselves. Here are examples of initiatives this year: Collaborating with Olivet on including MSN and BSW student rotations within Population Health, working with coding and CDI staff on capturing severe sepsis, Social Worker services for resident clinic, standardizing/automating workflows that has significantly increased efficiency in the department, remote Patient Monitoring with HHC, refocus of readmission meetings. There have been numerous good catches by the team, many were medication related. Our priority focus this year has on preventing pneumonia readmissions and YTD we are below target. The above highlight a few initiatives. Kristi has made a measurable impact this year and it has been a pleasure working alongside her



Jacob Stauffenburg – Procedural Care Department

Jacob puts the patient first. Other leaders have stated that Jacob is a breath of fresh air. In one example, the prior workflow for a patient prior to surgery was to go to AIC for an infusion then back to pre-op staging for surgery. Jacob questioned why the patient was being sent to another department vs. getting the infusion in the department. Jacob did not want to inconvenience the patient and improved the workflow. Jacob has been instrumental in assisting in holding patients overnight in the department to assist with inpatient overflow. Jacob's focus on patient care and assisting his fellow co-workers in the health system is the reason Jacob deserves the TREE-mendous award!



Ilija Stojcevski – Epic

With the many projects related to COVID and the Epic team, Ilija has been instrumental in each ones success. As other projects assigned are still underway, Ilija has been stopped multiple times to address the immediate need. Telemedicine, COVID vaccinations, COVID screenings, and flu vaccinations just to name a few. Each one requiring a quick turnaround timeline and very little notice. Ilija's ability to lead the team, focus on the goal, and understand the greater good, makes Ilija a Tree-mendous award recipient.



Amber Swaite – Frankfort Diagnostic

On multiple occasions, Amber has come to my rescue with scheduling, testing, billing and referral needs. She is always pleasant and eager to assist and is an exemplary supervisor.



Shaun Wheeler – Rehabilitation Svcs-IP

Shaun has provided team leaders with support during this trying time on our unit. He teaches us new skills that are necessary to complete and does so with knowledge and great patience. His help is beyond appreciated and he is a good example of the "right person in the right place" when speaking to his manager skills. Thank you Shaun!



**Chrstine
Wolford –
Psychiatric
Associates**

I was assisting a patient of Dr Chandan's who needed to see a psychiatrist as soon as possible. Meredith and Chris both helped in their respective roles to get this patient an appointment. There had been a cancellation and Chris was able to get the patient an appointment much sooner. Both Meredith and Chris treated this client's needs with respect. They were very professional to work with me through the complexity of this patient's situation. Meredith and Chris working through this process with us provided much help and support for this patient, family, Dr Chandan and the Resident Clinic staff to help this patient get the services he very much needs. Thank you, Meredith and Chris!!!



**Dr. Arshad –
Psychiatric
Associates**

Dr. Arshad is being nominated for the Tree-mendous recognition award for providing sound quality care to our children in the community. Dr. Arshad has a natural calming and caring attitude that makes it easy for children to open up to Dr. Arshad. Dr. Arshad has jumped into the inpatient arena to help cover inpatient child unit and to support the team. I am proud to say that I work with Dr. Arshad.



**Dr. Badwan –
Riverside
Watseka
Primary Care**

Dr. Badwan is new to Riverside, and to the community of Iroquois County. Dr. Badwan has been an employee of Riverside Medical Group for 3 short weeks. Within those three weeks Dr. Badwan has embraced the patients within this community as if he has been here his entire life. The community and patients have expressed their incredible gratitude towards Dr. Badwan's sincerity, compassion, and high quality care. Dr. Badwan has exceeded the needs and expectations in serving this community. Patients continue to stop by my office to express their extreme gratitude and positive experience during their office visit with Dr. Badwan. In three short weeks Dr. Badwan has already impacted this community with his outgoing personality, compassion, and drive to provide the highest quality of care to our patients. I look forward to more positive patient experiences, and the growth of Dr. Badwan within the Southern Market.



**Dr. Belford –
Psychiatric
Associates**

Dr. Belford continues to amaze me time and time again with her leadership and strong sense of work ethic and ededication. She is truly an amazing person and psychiatrist. I am proud to say that I work for Dr. Belford. I appreciate Dr. Belford's time and effort in providing great service to our community and patient population. Thank you Dr. Belford for all that you do!



**Dr. Khisty –
Psychiatric
Associates**

Dr Khisty has selflessly stepped in to fill the shoes of Dr Azoff in her absence. He has continued to provide high quality empathic care to his young patients while also providing that same level of care to most of the adult patients. He has taken on all teaching responsibilities for the past month. He has provided all of the ECT services. On top of all of these extra responsibilities, he was the leader in helping the mental health unit grieve the tragic and unexpected loss of one of their colleagues. He has accomplished all of this in his humble and generous spirit, always professional and focused on everyone else before himself. He portrays Riverside's mission and value of always making the extra effort to provide comfort and healing to others.



**Dr. Robinson –
Coal City
Physician
Practice**

Dr. Robinson is an excellent physician and a pleasure to work with. She accepts new ideas and processes and makes suggestions for improvements to benefit the overall success of the clinic. She is loved by her patients and the team members in Coal City. She is very vested in the success of the clinic. She gets excellent patient satisfaction comments on a regular basis. We love having her as one of our provider's in Coal City.



**Lynn Lochner –
Dr.
McCuiston**

Lynn always goes above and beyond to help her patients. She is also my PCP and has always gone the extra mile to make sure my questions were answered. She is one of the hardest working providers I know. She not only works in our office, but she also works at a nursing home but at another clinic as well. She is always pleasant and has a smile on her face.



**Katie Locke –
CHC
Administratio
n**

Since Katie joined the Medical Group as a Nurse Practitioner, she has displayed such positivity and flexibility in accommodating both the needs of the Immediate Care sites, but also Riverside. Katie has been amazing help in the COVID vaccination clinic where she has helped vaccinate regularly. She balances the need there and in the Immediate Care sites with no complaints on her ever-changing schedules as the needs of the COVID clinics change.



<p>Brittany Seagren – Riverside Watseka Primary Care</p>	<p>Brittani has been instrumental in various ways; helping with overflow of patients when the primary care providers have been off, helping with refills of medications, doing patient result call backs. Brittani is very helpful in the Immediate Care and has multiple times offered support to the tech's when they are struggling with a registration, or rooming multiple patients. Brittani is a team player and an asset to Riverside Health Care. The patients in this community love Brittani and many ask for her to be their primary care provider. Brittani takes the time to listen to our patients and genuinely cares for their well being.</p>	
<p>Katherine Vanhovel – Riverside Watseka Primary Care</p>	<p>Katie was the only provider after Dr. Khaper left and before Dr. Badwan started. Katie was seeing Dr. Khaper patients and LaRee Shule patients and her own patients while holding the practice together while seeing her own patients. Katie showed true leadership and commitment. Therefore, I am nominating Katie for the Tree-mendous award as she strives to go above and beyond for her patients and this community.</p>	
<p>Lori Williams – Manteno CHC</p>	<p>“Lori Williams is the Physician Assistant for the Riverside Manteno Clinic. Lori is an excellent provider supported by her high quality and patient satisfaction. Last Spring, Lori covered the clinic while another provider was out unexpectedly on FMLA and scheduled FMLA this Fall. During these times, Lori’s hard work and dedication to the Manteno clinic’s patients kept the clinic running smoothly as the only provider. Lori is a role model for patient care as she goes above and beyond caring for her patients. RMG is extremely lucky to have Lori Williams PA-C on their team!”</p>	
<p>Karen Verrill – Cancer Treatment Center</p>	<p>Karen is always willing to go the extra mile for our patients. She is always willing to help our patients with whatever they may need no matter what it entails. She is an amazing NP to have in our clinic.</p>	

For more contest information, click the links below:

- [Contest Rules](#)
- [Leader Frequently Asked Questions](#)

Thank you for your help to recognize consistently TREE-Mendous staff and RMG Providers.

We can't do this without YOU!

