Quarter One 2023



### QUALITY AND SAFETY COUNCIL

Quality and Safety Council focuses on Nursing Sensitive Indicators (NSIs) including CAUTI, CLABSI, HAPI, and Falls rates as well as infection prevention data like hand hygiene and surgical site infections. This council also reviews processes that impact patients safety. The council consists of members of nursing, ODL, Risk, and Quality.

#### 2023 Council Membership:

Kristine Charbonneau, Rachel Edwards, Sarah Culver, Karlie Peters, LaWanda Jones (facilitator), Allison Sloan (chair), Michelle Landsmann, Moranda Matheson, Chloe Hanegraaf, Vicky Dolan

### **Quick Updates**

Get to Know the CNO: Kathy O'Grady

Save the date: Riverside Shark Tank returns June 22

Submit Degrees and Certifications to olieeducation@rhc.net

Interested in joining a council? Scan this QR code to fill out the form:



Questions?
Contact Erika Ohlendorf,
Magnet Program Manager at
eohlendorf@rhc.net

### PROFESSIONAL DEVELOPMENT COUNCIL

The Professional Development Council promotes professional growth and development through the communication of continuing education opportunities and resources. They support specialty certification and maintenance and BSN degree completion through the oversight of the allocation of Nursing Excellence Funds. The council also oversees the Nursing Career Ladder Program as well as the Nursing Peer Review process. Establish processes and structures of allocating monies for professional advancement

### 2023 Council Membership:

Abigail Banter, Gail Dunleavy, Tara Little (chair), Janet Jensen (facilitator), David Clayton, LeAnn McCormick, Liz Deck, Nicole Schuldt, Courtney Bradley, Laura Fitzpatrick

# PRACTICE COUNCIL

Practice council evaluates new products for Riverside Healthcare as well as all evidence-based practice applications. The council ensures evidence-based practice in policy, care delivery models, and nursing core measures. The annual Riverside Shark Tank is coordinated by Practice Council. Save the date: June 22, 2023.

### 2023 Council Membership:

Margaret Ondrey (facilitator), Michelle Jenczmionka (chair), Natalie Lacer, Brandon Thacker, Jailene Medina, Maggie Barber, Madison Hammett, Drew Ogrentz



### NURSING VOICE COUNCIL

Nursing Voice Council is responsible for implementing the process for selecting DAISY and Butterfly award winner. The council works to create employee recognition and retention programs and assist with RN recruitment. This council acts as a positive change for Riverside Healthcare Nurses. Council members are nominated by their peers to represent their units.

#### **2023 Council Membership:**

Bryce Porter, Lauren Stauffenberg, Mary Iwen, Julie Lawrence, Brittany Lafond, Joclyn Lergner, Lynn Christian (facilitator)

# RMG COUNCIL

The Riverside Medical Group (RMG) Council analyzes ambulatory quality indicators, supports and helps retain RMG clinical staff through annual Retreat day training, and increases awareness and participation in Employee Recognition Programs in Riverside. The council also Improve collaboration and communication both inter and intra-departmentally through improved workflows for all RMG outpatient clinics

#### 2023 Council Membership:

Katie Inczauskis (facilitator), Tina Zlomie (chair), Mellody McDonald, Sarah Penkas, Liz Deck, Amber Swaite, Deanna Schroeder, Aidan Butz



# NIGHT SHIFT COUNCIL

The night shift council is comprised of various members of the night shift and provides a forum for night shift staff to address their unique needs. The council looks to improve nights shift wellness, morale, and retention through special night shift events like coffee cart. The council members assist with disseminating education and organizational initiatives to their night shift peers.

#### 2023 Council Membership:

Mike Cullinan, Tara Little, Matt Lennhardt (chair), Tony Tavares, Jennifer Bruner, Amy Zarnowski, Lee Plugge, Taylor St. Paul, Erika Ohlendorf (facilitator), Mary Bilderback, Sam Ruffolo, Amberly Walter

### RESEARCH COUNCIL

The Research Council facilitates at least one nursing focused IRB Study annually as well as supports the submission of EBP Posters from all councils to conferences. The councils continues to strengthen the collaboration with GME and other research initiatives at Riverside Healthcare

### 2023 Council Membership:

Andrea Cinnamon (chair), Teresa Ellis, Cindy Koehn, Margaret Ondrey, Liz Deck, Erika Ohlendorf, Tiffany Furlan, Liberty Erfe, Heather Petkunas

# **NEW CERTIFICATIONS**

Heather Petkunas, NE-BC - recertification

# **DEGREE COMPLETION**

Loucora Thomas, BSN Leslie Malone, BSN Christian Salazar, BSN Alanna Glogowski, BSN Mary Bilderback, BSN



Please note: This list is developed from staff turning in a copy of their credentials (certification or degree) to the Organizational Development & Learning Department at Riverside. Please send a copy of your certification to OLIEEducation@rhc.net.

THANK YOU for helping us keep our records up-to-date.

Interested in joining a council?
Scan this QR code to fill out the form:



# GETTING TO KNOW YOUR CNO: KATHY O'GRADY

#### What did you want to be when you grew up?

I wanted to be a marine biologist. I loved the water and animals and thought it would be great to spend my life in the water with animals.

#### How did your education prepare you for your current role?

I have 43 years of healthcare experience and have worked in a number of different roles. I have been a staff nurse, in management, worked as a Nurse Practitioner, and in the course of all of these roles have been curious about all things in healthcare.



#### What educational opportunities/leadership classes did you pursue to get to your current role or position?

I have had a number of leadership development opportunities throughout my career and have always felts that I knew what my educational need have been. I have sought out my own learning where I felt I needed it. I would recommend to anyone that wants to grow in a leadership role to know what you need and look for how to get it.

#### Who was/is your mentor and what is one thing that you learned from them that you incorporate in your work today?

I have met many people along the way that I have learned something from. I would say that I had two mentors in my career that made an impact to shape my direction. The First CNO that I worked for at Good Samaritan had a can-do philosophy and set the expectation of asking for forgiveness and not permission. The second was the Physician that I worked closely with as an APP. He had a patient-centered approach to care and was hard-working and committed to advancing care as well as the practice environment.

#### What do value/like the most about your role in nursing today at Riverside?

I love the culture of family and togetherness that exists amongst Riverside Nurses. I value that nurses are able to make decisions in how they practice nursing and if they are engaged and participate in Magnet Councils and the structure of Magnet- they can drive changes for patient care for the better.

# What "big picture" reveal of Riverside or healthcare, in general, did you learn or discover in this position/role that you hadn't known in your previous role?

The dedication of the organizational leaders to the community and the commitment for Riverside to make decisions to provide care for the community in the community.

### How do you develop new ideas or discover ways to enhance current ones for patient benefit and staff satisfaction?

Ideas come from the most unexpected places. We need to stay curious about all disciplines within healthcare and outside of healthcare for what they are doing that works for them. We often have ideas but don't carry them through and that is the challenge.

What makes you excited to come to work each day/pursue your career? What are you passionate about? What brings a smile to your face at work? Patient and family-centered care and a great patient experience, learning moment, or act of compassion are what make me smile.

### What would your advice be for nurses who are considering "where/what next" for their career direction?

There are many career paths that nurses can take at Riverside. Being a full continuum of care organization the sky is the limit on what you can do differently and stay a part of the culture of Riverside.